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Monday April 18 1994

Barclays Bank reforms its structure

By John Gepper,
Banking Editor

Barclays, the UK bank, is to announce this week that it is creating a management group to handle relationships with large companies as part of reforms intended to bridge the divide between its commercial and investment banking arms.

Mr Martin Taylor, Barclays' new chief executive, is thought to have opted to replace the bank's divisional structure with a set of management groups based on different sets of the bank's customers.

The reform, the first implemented by Mr Taylor since his arrival in January, builds on changes under which the BZW investment banking division has taken charge of large corporate accounts in the US, Asia and Europe.

Mr Graham Pinlott, head of merchant banking within BZW, is expected to be appointed as head of the new corporate banking group. He is to report to Sir Peter Middleton, Barclays' deputy chairman on the board.

Mr Taylor is also expected to announce measures to

strengthen Barclays' central group function. This is intended to create a clear separation between the Barclays group, and the new set of management groups. Under the existing structure, created in 1991, Barclays tried to balance responsibilities between the executive chairman and the chief executives of its three divisions - BZW, banking and service businesses.

But Mr Taylor, who was recruited last year when Mr Andrew Buxton split the roles of chairman and chief executive, thinks the group function has been too weak, and the split between BZW and the banking division too strong.

Mr Taylor believes Barclays should model its structure around different groups of customers. The new large corporate banking group will sell a range of other services as well as lending money.

Barclays confirmed yesterday that Mr Buxton's basic pay is to rise by £60,000 to £350,000 (£511,000) this year, while Mr Alastair Robinson, who heads the banking division, will receive basic pay of £220,000, a rise of £30,000.

Atlantic Computers payout cancelled

By Vanessa Houlder,
Property Correspondent

A planned payout to the creditors of Atlantic Computers has been cancelled, following news of an impending £1bn (£1.46bn) legal claim against the failed UK computer leasing company. Its administrator said yesterday.

Mr John Soden of Price Waterhouse, Atlantic's administrator, said he was unable to proceed with plans to pay creditors a first dividend of 16 pence in the pound in June. Instead, payment was "unlikely to exceed a few pence in the pound".

A £1bn legal action against Atlantic Computers is being prepared by Ernst & Young, the administrators of British & Commonwealth, which collapsed in 1990 following the failure of its Atlantic Computers subsidiary. The writ is expected to allege that Atlantic

is to indemnify the Atlantic administrators if the B&C action succeeds.

The legal action will come as a blow to creditors who have an estimated £400m of claims. Mr Soden said it could be "four or five years" before the legal action was resolved.

The move by B&C's administrators will dash hopes of a swift payout that were raised when Price Waterhouse recovered £7m of debt due from Atlantic Computer System, a US subsidiary company.

By Kenneth Gooding,
Mining Correspondent

Santa Fe Pacific, the US railroad and pipeline group, is to float its gold subsidiary on the New York Stock Exchange on the basis of which value Santa Fe Gold Corporation at between \$1.75bn and \$2.1bn.

The gold business includes some of the US assets Hanson, the Anglo-American conglomerate, acquired with Consolidated Gold Fields of the UK and swapped last year for Santa Fe's coal and aggregate operations. That deal trans-

formed Santa Fe Gold into the sixth-largest North American gold producer with an anticipated 1994 output of 900,000 troy ounces. It also has one of the biggest gold reserves in North America, amounting to 14.1m ounces.

Santa Fe Gold said at the weekend it would initially offer newly-created shares to raise between \$243m and \$279m which will be used to pay down debt of about \$300m.

The parent group's holding will be diluted to 66.2 per cent as a result. It has received notification from the US Revenue

Service that it can distribute the rest of Santa Fe Gold to shareholders tax free.

Analysts expect this to happen before the year-end, qualifying Santa Fe Gold for inclusion in the new Financial Times Gold Mines Index.

A syndicate of underwriters led by Goldman Sachs, Merrill Lynch, and SG Warburg will offer 12m Santa Fe Gold shares in the US while a further 6m shares will be offered internationally by those three underwriters plus JP Morgan, and Union Bank of Switzerland.

Shares will be priced

between \$13.50 and \$15.50 each.

Santa Fe Gold has three mines in northern Nevada: Lone Tree, Mesquite and Twin Creeks (a combination of Hanson's Chimney Creek and Santa Fe's Rabbit Creek). It is one of the biggest holders of mineral rights in the western US - 7.2m acres in some of the most prospective regions, inherited from its parent.

Ms Lindsey Falconer, analyst at Ord Minnett, an affiliate of Jardine Fleming, said the market expects the offering to be priced at the top end of the indicated range. Santa Fe Gold

was "a top quality North American senior producer and will be seen as a core holding in this group," she suggested.

Mr Richard Zitting, chairman and chief executive of Santa Fe Gold, said: "This step enables [the company] to access the gold equities market, an important source of capital which is available to other major gold companies."

Santa Fe is the second big gold offering to international investors this year; Ghana's Ashanti Goldfields is floated in London this week on terms expected to value it at \$1.6bn.

Markets this week

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MARTIN DICKSON: GLOBAL INVESTOR

Fresh outbreaks of political violence seem likely in South Africa over the next few days, ahead of next week's first all-race elections. This might appear to spell sharply higher precious metal prices. Yet the prices of gold and platinum have been notably subdued. Page 16

PETER NORMAN: ECONOMICS NOTEBOOK

With new technologies transforming the global economy, the advanced industrial countries of the OECD are taking a renewed interest in research and development. Israel is showing what big efforts can achieve. Page 16

Bonds:

The Bundesbank's quarter point cut in its interest rates last week failed to bolster market confidence. The markets took the view that interest rates were close to bottoming. Page 18

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Hopes for a UK base rate cut are back in force following Friday's inflation figures. Page 19

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Santa Fe to float gold subsidiary

Norma Cohen on a culture shift at the UK's largest fund management company

Staying in front in a time of change

Below a striking image from the world of sport runs the corporate message: "We have what it takes". The advertiser is Mercury Asset Management, the UK's largest fund management company.

What surprises is not the message itself but the fact that MAM feels the need, for the first time in its history, for this kind of image-building exercise. The move reflects two realities: that the fund management industry is undergoing fundamental change as long-term savings patterns shift and the fact that MAM itself faces growing competitive pressure in its core institutional UK pension fund accounts.

For blue-blooded MAM, 75 per cent owned by the investment bank, SG Warburg, these challenges are bringing a culture shift, if not culture shock. When Mr Richard Royle, managing director in charge of unit trusts, suggested sponsoring a financial news slot on radio two years ago, "Warburg people just about cracked on their coffee," one MAM official recalls.

But MAM increasingly recognises that it must find new business, beyond its solid base in consistent, successful management of assets for UK pension fund trustees. "The UK institutional market is and will remain tremendously important to MAM," says Mr Hugh Stevenson, MAM's chairman.

"But things change." What Mr Stevenson foresees is a slow, but steady shift in UK pension fund provision. Instead of the traditional defined-benefit scheme of

pooled provision, where retirees are entitled to receive a percentage of their final salary paid from a pension scheme, companies will increasingly offer so-called defined contribution schemes.

To this end, MAM last summer launched a new product, which incorporates sophisticated stock options techniques, through its Mercury Life subsidiary. The product is aimed at taking some risk out of money purchase pension arrangements. The value of an

individual's defined contribution pension can be slashed by a drop in stock and bond markets in the years before retirement and MAM says its product will cut that risk.

The advertising campaign is all part of the process of reassuring pension scheme members that their money is in good hands.

"In a defined-benefit scheme, people feel much closer to their fund manager. It's their own little pot of money. It's increasingly important that the per-

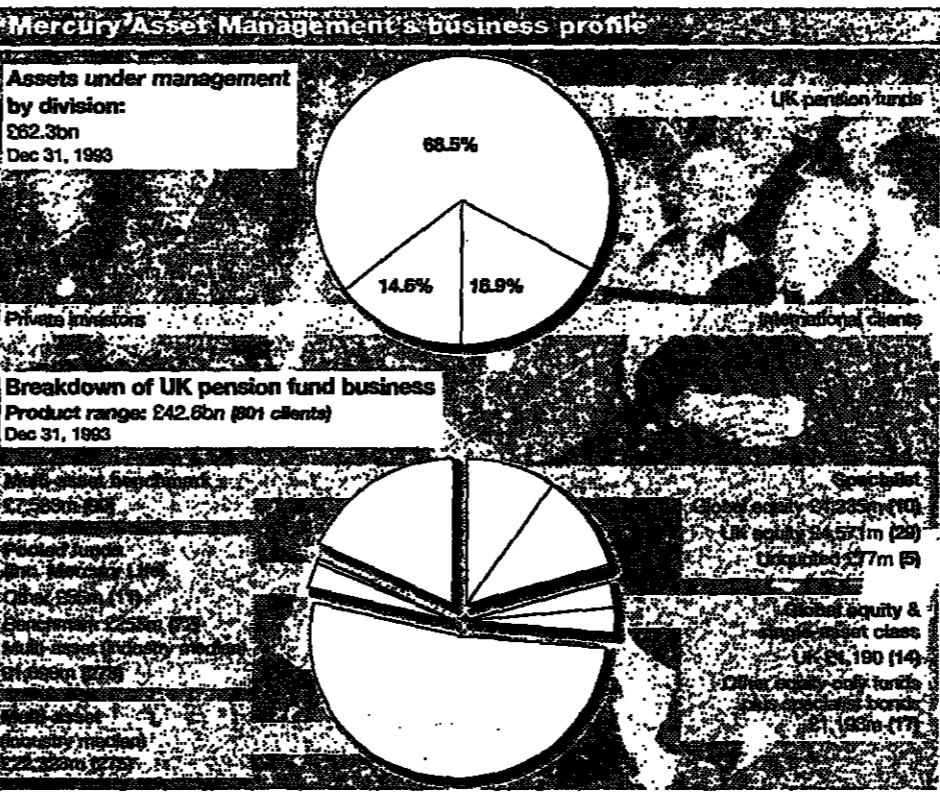
son has a warm feeling about MAM," says Mr Stevenson. "We want MAM to be a household name," says Mr Colin Clark, a director of MAM's institutional business.

Indeed, over the past few years, MAM has been building its private client business, including a first foray into investment trusts. In 1993, MAM was ranked as the UK's sixth largest unit trust company, a jump of three places in the 18 months that Mr Stevenson has been in charge.

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continued on next page



This week: Company news

cmc corp Shareholders can look forward to a dividend

Citicorp is expected to announce later today that it will begin paying a dividend to shareholders again, finally putting behind it the traumas of the early 1980s.

The bank suspended its dividend in October 1991, four months before it was forced to enter a memorandum of understanding with banking regulators which imposed limits on its financial and operational flexibility. The memorandum was finally lifted last month, paving the way for a reinstatement of the dividend when the bank's board meets this afternoon in New York.

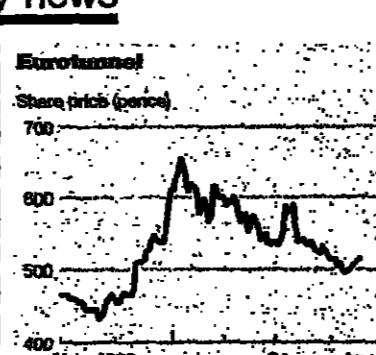
Though it still lags US competitors in terms of capital strength, Citicorp pushed its key tier one ratio above 8 per cent last year. If it matched other banks' pay-out policies, it could reinstate the dividend at around \$1.50, says Mr Frank Suozzi, banking analyst at SG Warburg in New York. He adds, though, that the bank is more likely to pay an initial 80 cents-\$1, leaving it room for increase in coming quarters.

Like other big money centre banks, Citicorp will report first-quarter results on Tuesday, while several regions announce figures today. The news is likely to be good on the credit side, with further reductions in underperforming assets.

Net interest margins are also expected to have held up well, while regional banks in particular are likely to report a continued pick-up in loan demand.

The big question for the money centre banks though: how have their trading activities held up in the face of turbulent financial markets?

JP Morgan, which reported last week, avoided any real disasters, though its trading revenues still fall by a fifth. Bankers Trust in particular will come under scrutiny if it relies more than most on the derivatives markets, and has been the subject of persistent rumours of trading losses.



Light at the end of the summer season

Delays to the start of rail services through the Channel tunnel will mean that Eurotunnel will have to rely on projections rather than hard figures when it unveils its results on Thursday.

A full freight and passenger service will not be running before September-October, missing the crucial summer season.

These delays are costing Eurotunnel tens of millions of pounds a month in lost fares and projected revenues of £22m (£32m) for this year now look hopelessly over-optimistic.

Nevertheless, considerable progress has been made towards resolving the myriad of disputes which have bedevilled the project. The ground has been cleared for a rights issue of up to £750m, probably matched by a similar amount of new bank loans, expected in May.

Eurotunnel's announcement that it plans to seek shareholder approval to increase the number of shares available for this issue has raised fears that it may be planning an even larger fund-raising or that it may be prepared to offer shares at a deep discount.

Hanging over the rights issue will be the unresolved questions about the tunnel's ability to attract the customers it needs to pay its way. Prospects for increased traffic look good but avoiding a price war will be more difficult.

Analysts believe the worst is over for IBM

International Business Machines will report its first quarter results on Friday with investors anxious to hear whether the struggling computer manufacturer has achieved even a meagre net profit in what is traditionally its slowest sales period of the year.

The consensus on Wall Street is that IBM should report net earnings per share of about 8 cents, on revenues of about £13bn for the quarter. This would represent a turnaround from last year's first quarter when the company reported net losses of £309m or 10 cents per share after a charge of £14m for retirement health benefits.

Most analysts believe the worst is over for IBM. However, last week's disappointing results from Motorola, and heavy losses at Digital Equipment, have increased uncertainty about the high technology sector. Also this week Microsoft, Intel (today) and Compaq Computer (Wednesday) will report quarterly figures. All must excel if they are to live up to their reputations as the stars of the computer industry.

■ Volvo: The Swedish carmaker holds its annual general meeting in Gothenburg on Wednesday with the promise that it will present shareholders with its first comprehensive strategy statement since plans to merge with Renault collapsed last December.

■ Deutsche Aerospace: The embattled aerospace division of Daimler-Benz will present 1993 results. The company last year posted a net group loss of DM341m (£19m) and recently said it would cut a further 10,000 jobs.

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April 1994

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Term Loan Facility

Arranger

COMPANIES AND FINANCE

Genentech profits more than doubled

By Martin Dickson
In New York

Genentech, the San Francisco-based biotechnology group, reported first-quarter earnings more than doubled, thanks to initial sales of two new products and increased sales of products already on the market.

The company, in which Roche, the Swiss pharmaceutical group has a majority stake, reported earnings of \$33.9m, or 74 cents a share, compared with \$13.4m, or 73 cents, in the same quarter last year. Operating revenues totalled \$915.8m, compared with \$912.2m, while operating income fell from \$183m to \$168.8m.

Mr John Zabriskie, chairman, said the sales and earnings performance had been achieved despite intense generic competition against several key products. There was a \$68m drop in sales of the anti-anxiety agent, Xanax/alprazolam, due to increased generic competition.

The accord is modelled on the recent undertaking between the US carrier and Germany's Lufthansa to co-operate over flight routes, ticket sales and promotion.

The Iberia agreement will give United Airlines an increased share of the Latin American market, where American Airlines is the dominant US carrier.

The Spanish airline has built up a strong position in Latin America through its shareholdings in Aerolineas Argentinas, which is 85 per cent owned by Iberia, and in Chile's La Gaceta and Venezuela's Viasa.

Iberia, which has sustained heavy losses in recent years in part because of its Latin American investments, is likely to seek a participation by United Airlines in the Aerolineas shareholding.

Iberia said that it will also be downgrading its presence in Miami, where it operates a hub for Central American connections, and turning over most its business there to the US carrier.

The agreement will allow Iberia's transatlantic passengers access to the United Airlines network in the US and extend reciprocal services to United Airlines passengers travelling on to destinations in Southern Europe.

In this sense it complements the agreement with Lufthansa that is weighted towards the German airline's network of routes in Northern and Eastern Europe.

Full details of the Iberia-Lufthansa pact, the first such international agreement ever undertaken by the Spanish airline, are due to be announced in June.

Iberia is, meanwhile, understood to be conducting negotiations over a possible sharing of European routes with Lufthansa, United Airlines' other European partner.

Confidence in Mr Palmer has been shaken. "There are no excuses" for the company's disappointing performance, he acknowledged. "In one critical dimension, that of profitability, we are not succeeding."

Like IBM, Digital is struggling to adapt to fundamental

Iberia in agreement with United Airlines

By Tom Burns in Madrid

Iberia, Spain's government-owned national airline, has announced a preliminary, wide-ranging commercial agreement with United Airlines.

The accord is modelled on the recent undertaking between the US carrier and Germany's Lufthansa to co-operate over flight routes, ticket sales and promotion.

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Like IBM, Digital is struggling to adapt to fundamental

Digital Equipment losses raise questions of control

Hopes of a short-term recovery for Digital Equipment, once second only to International Business Machines in the computer market, have been dashed with the company's report of far larger than expected third-quarter losses.

Digital stunned investors on Friday by reporting third-quarter losses of \$183.3m, or \$1.34 a share, about four times higher than analysts' projections. Revenues fell 6 per cent to \$3.26bn.

Worse, Mr Robert Palmer, president and chief executive of the computer company, acknowledged that he too had been taken by surprise by the "unacceptable" results, raising serious questions about financial controls.

Only nine months ago, Digital appeared to be on the road to recovery. After three years of heavy losses, the company reported a modest quarterly profit.

A broad restructuring initiated by Mr Palmer soon after his appointment in 1992, was cutting costs, and a new line of computers based on Digital's powerful Alpha microprocessor promised revenue growth.

Optimism began to fade, however, as Digital reported losses for the first and second quarters of fiscal 1994 (ending in June). Now the heavy third-quarter losses have made it painfully clear that Digital's problems are far from being solved.

Confidence in Mr Palmer has been shaken. "There are no excuses" for the company's disappointing performance, he acknowledged. "In one critical dimension, that of profitability, we are not succeeding."

Like IBM, Digital is struggling to adapt to fundamental

changes in the computer market. The company is in the midst of a product transition from its proprietary VAX minicomputers to a new generation of "open systems" products that adhere to industry software standards.

Digital's new "Alpha" products have been well received, with sales more than doubling from the second to third quarters. It has also made remarkable

progress in the personal computer market, rising from the ranks of "also ran" to the Top 10 in the past two years.

It is apparent, however, that these successes have masked a sharp decline in gross profit margins on product sales, down almost 10 percentage points in the third quarter from the same period last year. Gross margins on a new Alpha computer are 6 to 7 per cent lower than on a similarly priced VAX minicomputer, Mr Palmer explained.

Thus, as sales of the new products increase and those of the older VAX products decline, Digital's profit margins will continue to erode. Expanding PC sales, with even lower margins, are exacerbating the problem.

Digital's third-quarter results revealed another serious problem in its services business, which until now has provided a stable source of revenues and profits. Service revenues in the quarter fell 11 per cent to

Austrian carton group to raise Sch3.2bn

By Patrick Blum in Vienna

Mayr-Melnhof (MM), the family-controlled Austrian carton board and packaging group, will raise about Sch3.2bn (\$270m) through the planned flotation of the shares.

About 4.4m shares will be offered to investors at Sch720 per share, leaving the family with two thirds of the capital.

Three-quarters of the shares are expected to be placed internationally and the rest in Austria. MM has production facilities and subsidiaries in Germany, the Netherlands, Switzerland, France, and Britain, as well as in Austria.

The offer will be split between an ordinary share, with another 400,000 shares reserved as options for the underwriters.

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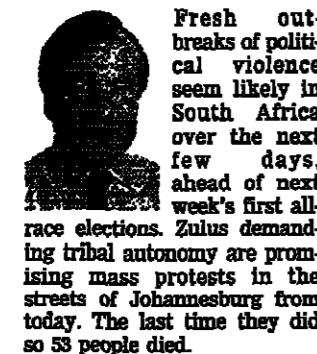
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The Markets

THIS WEEK

Global Investor / Martin Dickson in New York

Zulus and platinum prices



Fresh outbreaks of political violence seem likely in South Africa over the next few days, ahead of next week's first all-race elections. Zulus demanding tribal autonomy are promising mass protests in the streets of Johannesburg from today. The last time they did so 53 people died.

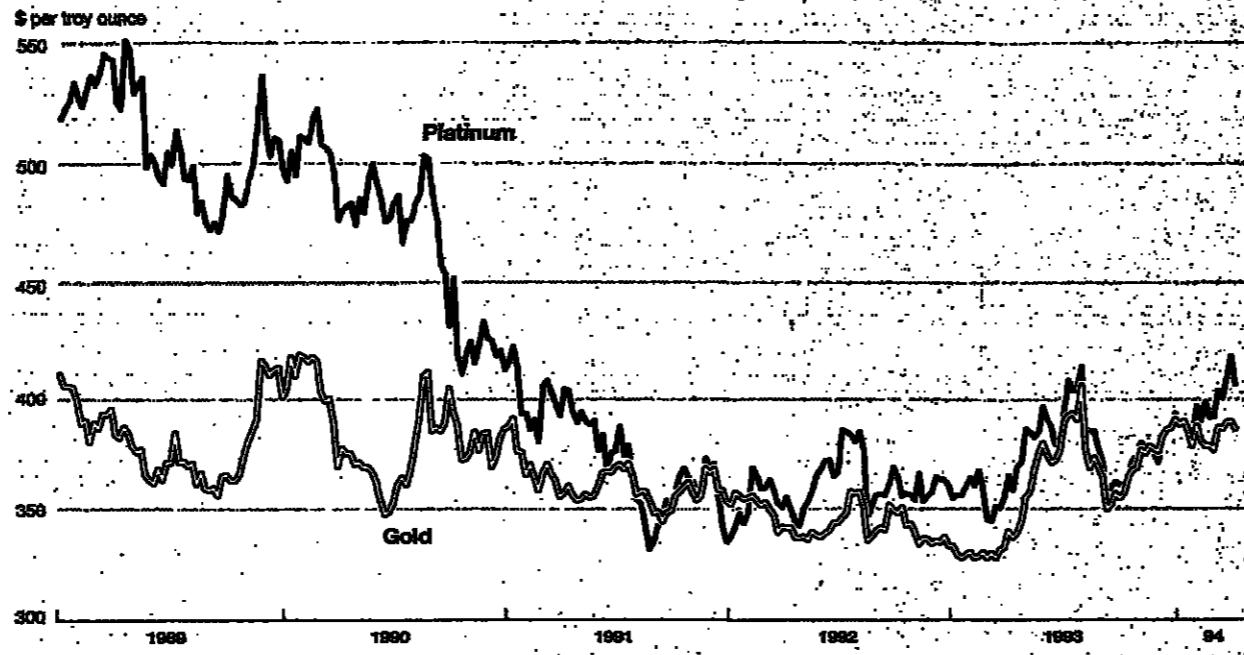
Such a turbulent political backdrop might appear to spell sharply higher precious metal prices. Yet as tension has mounted in South Africa over the past few weeks, and attempts to negotiate a settlement with the Zulus have failed, the prices of gold and platinum have been notably subdued.

Both enjoyed a brief run-up in early April but since then have fallen back, and expectations of a sustained surge over the coming weeks are probably misplaced, provided that Mr Nelson Mandela, the republic's leader in waiting, remains in good health.

South Africa now produces only 20 per cent of the world's gold, thanks to sharply rising output in Australia and the US, and newly mined gold only adds a small fraction to the world's supply of the metal, which is largely stockpiled. Temporarily South African supply problems need not, therefore, have a dramatic effect on prices.

South Africa's gold mines, moreover, which are nowhere near the worst political trouble spots in Natal province, are insulated by security cordons, and Zulus account for a very small percentage of their workforce. So any large disruption of supply is unlikely.

Platinum is a little different. South Africa produces 75 per cent of world supplies and the Soviet Union accounts for the bulk of the remainder. Most of the platinum mined each year



Source: Datatrax

is consumed immediately by industrial users, notably vehicle manufacturers for catalytic converters.

Its price is therefore closely tied to potential South African supply and the economic cycle, particularly in Japan, which accounts for about 55 per cent of global demand.

Mr Andy Smith at UBS in London considers that more than 70 per cent of changes in the spread between platinum and gold since 1985 can be explained by the discount of the financial Rand to the commercial Rand (a proxy for South African "supply shock") and by movements in the Nikkei stock index (a proxy for Japanese demand).

The sharp rise in platinum prices early this year may have been due partly to precautionary Japanese buying, but much of it seems to have been driven by commodity funds speculating in the futures markets.

The drop in the platinum price over the past few weeks

seems due in no small measure to commodity funds liquidating their holdings ahead of the election, and there seem to be few fundamental reasons for a rapid rise.

The re-integration of the Bophuthatswana homeland, a leading source of platinum, into South Africa in February removed the main risk to the Republic's supply. South African production of the metal is expanding, and so is recycling.

However while there may not be much sustained upward pressure on platinum prices over the next few months, 1995 and 1996 could be a different matter. By then, the Japanese economy should be well on the mend, and the honeymoon of South Africa's new multi-racial government could well be fading.

■ US technology stocks

This week could be a very bumpy one for US technology stocks as a raft of the sector's

leading companies produce first quarter figures, including Intel and Microsoft (today) and IBM (Thursday).

Technology stocks have been among the US market's strongest performers recently but the sector has been in a nervous state since a sharp drop in prices across the board last week, when Wall Street took fright at what appeared to be a series of relatively innocuous events.

The primary catalyst was first quarter earnings from Motorola, which were 46 per cent up on last year, but 1 cent per share shy of Wall Street's mean expectation. The stock fell 10 per cent in two days, even though Motorola is one of the strongest companies in the sector. It has a broadly diversified product line and dominates the wireless communications market, which is set for explosive growth, both in the US and internationally.

The anxiety over Motorola was compounded by the semiconductor industry's report of a book to bill ratio (orders to product shipped) of 1.13 for March, which was healthy and unchanged from February. However it was below Wall Street expectations, which ranged as high as 1.2. On Friday Digital Equipment saw 20 per cent knocked off its share price when it reported losses which were much heavier than expected.

Digital, struggling to adapt belatedly to a shift in demand from large systems to personal computers, is something of a special case, and there is no obvious explanation for the market's general disengagement with technology.

As much as anything, it seems to be due to the puncturing of excessively high expectations and fear that US industry's sharply increased spending on high technology capital equipment could start to reach a plateau.

Motorola, for example, seems to have been punished partly

by remaining robust for the next few months. However if the meteorologists are correct they could come under substantial downward pressure as harvest time approaches.

That is because farmers are planning to plant nearly 140m acres of the crop this year, the highest in almost a decade, and the Federal government has put a one year hold on its programme under which farmers have to idle land to qualify for crop subsidies. It is anxious to rebuild grain stocks which have fallen to their lowest level since the 1970s because of last year's flooding.

Corn prices, which have risen more than 30 per cent since the start of 1993, and soybeans, up 12 per cent, look like remaining robust for the next few months. However if the meteorologists are correct they could come under substantial downward pressure as harvest time approaches.

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Better harvests around the world mean that US exports of oilseeds, feed grains and wheat could be down 15 per cent this year, which should also put

Total return in local currency to 14/4/94

	US	Japan	Germany	France	UK	Canada
Month	0.07	0.04	0.11	0.12	0.11	0.08
Year	3.44	3.21	3.81	3.61	3.15	3.61
5 years	1.25	1.06	1.17	1.09	1.15	1.15
10 years	1.40	0.97	1.16	1.25	1.51	1.73
20 years	0.60	0.10	2.00	2.00	2.20	2.20

■ Corn and beans

The television news pictures have a depressing familiarity from last year. Heavy rains have again brought flooding to parts of the agricultural mid-west, reviving memories of last year's Mississippi floods, which sent the price of agricultural commodities sharply higher.

So far, however, the deluge has had little effect on the price of corn and soybeans, the two crops most affected by the floods of 1993.

This is partly because planting has yet to start, but also because meteorologists are predicting that 1994 will not see a repetition of last year's severe flooding. The outbreaks so far are isolated and the forecasters are predicting normal precipitation over the next month.

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outlook for the Korean economy.

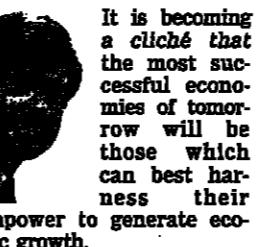
At a time when most emerging markets have been badly caught in the backlash of rising US interest rates, the Korean Composite stock market index is up nearly 3 per cent on the year and appears to be in the middle of a solid bull run, helped by sharp rises in earnings and plentiful liquidity.

North Korean nuclear threats are a wild card, but could prove the blustering fore-runner of reduced political tensions on the peninsula.

The problem for foreign investors is getting enough of the market, given Government restrictions on overseas stock ownership. However there are signs Seoul could ease controls in the second half of the year.

Economics Notebook / Peter Norman

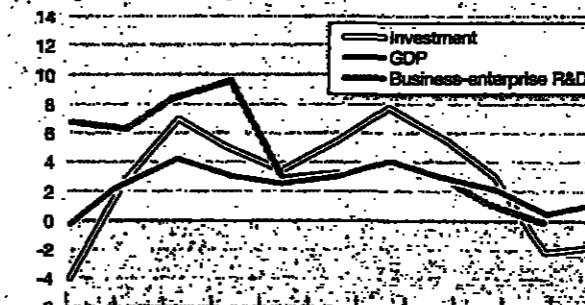
Harnessing brainpower to the demands of the market



Lower growth of research and development

Industrial R&D, Investment and GNP (OECD area)

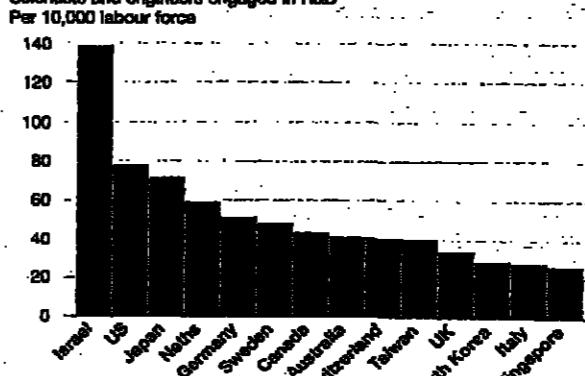
Annual growth rates, 1985 prices



...reflects varied National efforts

Scientists and engineers engaged in R&D

Per 10,000 labour force



It is becoming a cliché that the most successful economies of tomorrow will be those which can best harness their brainpower to generate economic growth.

With the global economy being transformed by revolutionary changes in information and communications technologies and rapid progress in biotechnology, advanced automation and the development of new materials, it comes as no surprise that governments are taking a greater interest in research and development.

The Organisation for Economic Co-operation and Development, in its most recent annual review of its members' industrial policies, reported that many advanced industrialised nations have "placed renewed emphasis on the research and new product end of intangible investment" with the aim of expanding high-skilled job opportunities and economic growth.

In his February budget, Mr Paul Martin, the Canadian finance minister, announced a shake-up in research and development spending as a first step to creating a new national science and technology strategy. Australia, for many years a laggard in terms of research spending, has managed to generate rapid growth of business sector R&D through a special tax concession that was introduced in 1988 and confirmed in August 1992. In the US, according to the OECD, industrial policy is being focused to a large extent on the structure and quality of research and development and how it can be harnessed for civilian uses.

However, while it may seem obvious that technical progress should result in economic growth, it is not so clear from an economist's point of view. World Bank studies of east Asia have stressed the importance of other factors such as good basic education, flexible labour markets and government policies to encourage savings and infrastructure investment as ingredients in the rapid and sustained growth of countries in the region.

Technological progress was

heavily in military R&D in the 1950s and 1970s to ensure its survival. On those foundations, it has developed a science-intensive industry that is especially geared to competing in export markets.

Government involvement has been considerable since 1985, when a law was passed to encourage industrial R&D. A government department - the Office of the Chief Scientist - disburses grants ranging from 20 to 60 per cent of approved R&D expenditures. Its annual budget doubled to \$230m between 1991 and 1993, and spending is due to increase by a further 30 per cent this year.

The arrival since 1989 of 550,000 immigrants from the former Soviet Union has triggered a further official boost to R&D. Its annual budget doubled to \$230m between 1991 and 1993, and spending is due to increase by a further 30 per cent this year.

In that case, the chart - showing how business sector R&D in the industrialised world has slowed - should give policy makers pause for thought. If, as the OECD maintains, there is now a renewed interest in R&D among its member countries, it is not before time.

in which fledgling R&D companies are "adopted" and given logistical and administrative support by established institutions such as universities or research centres.

The state typically provides each project with about \$100,000 a year for two years to cover the start up period when risks are very high. The inventors have more than 200 projects in hand. These employ more than 1,000 scientists and engineers of whom almost 80 per cent are new immigrants.

It is doubtful whether the Israeli system, with its special history, should be seen as a model for other countries. But it has achieved results. The Chief Scientist's income from royalties from commercially successful innovations is rising steadily, from \$14m in 1990 to \$32m last year. According to government figures, \$1.5m of a total of \$3.5m of manufactured exports in 1992 were products that had their origin in the country's R&D effort.

However, a successful research-based international trade performance depends on more than the amount of R&D spending. Research has to be geared to the demands of the market, a point that is underscored by Canada's proposed refocusing of R&D spending and its planned withdrawal from such prestige projects as a particle accelerator and international space station.

The ability to turn research-based products into manufactured goods is vital. The ability to mobilise capital from domestic and international sources to develop products is equally important. Marketing cannot be ignored.

The Israeli experience, however, seems to back up the OECD's argument that "expenditure on physical investment and research and development in the business enterprise sector plays a crucial role in determining the relative competitiveness of countries in the medium and the long term".

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Sharply improved results for Lyonnaise des Eaux-Dumez in 1993

■ Net income: FF 804 million (compared with FF 379 million in 1992)
■ Cash flow: FF 6 billion (+16%)

At its meeting of April 13, 1994 chaired by Jérôme Monod, the Board of Directors of Lyonnaise des Eaux-Dumez reviewed the Group's parent company and consolidated financial accounts for the 1993 fiscal year.

Financial highlights

	1993	1992
FF millions		
Revenues	93,555	90,359
Operating income	3,389	2,990
Net operating income	2,818	2,102
Non recurring items	5	100
Net income before amortization of goodwill	1,975	1,294
Net income	804	379
Cash flow	6,002	5,187

Despite a persistently difficult economic climate, the Group posted sharply improved results in 1993.

Group consolidated revenues increased 3.5% to FF 93.6 billion.

Earnings improved significantly at all levels of the income statement:

- Operating income rose 26% to FF 3.4 billion while net operating income advanced 34% to FF 2.8 billion.
- Income from non-recurring items was FF 95 million compared with a loss of FF 198 million in 1992.
- Net income before amortization of goodwill jumped 64% to almost FF 2 billion.

After amortization of goodwill of FF 524 million, net income totalled FF 804 million compared with FF 379 million in 1992. Cash flow grew dramatically to FF 6 billion, up 16%.

Breakdown by sector

WORLD BOND MARKETS: This Week

NEW YORK

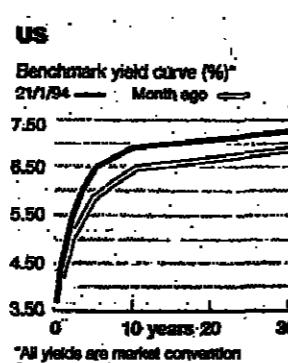
Martin Dickson

The US credit markets are likely to be dominated this week by continued speculation over how rapidly, and by how much, the Federal Reserve will move to tighten monetary policy again.

There is a general expectation that the Fed will raise the Fed Funds rate from its current 3.5 per cent on May 17, at the next meeting of its policy-making Open Market Committee. Suggestions that it might move before then, however, have had an unsettling effect on the markets in recent days.

Treasury securities ended Friday mixed in sluggish trading after a front-page report in the New York Times said that the Fed was sending signals of another increase in short-term rates.

Since the market already knew this was the Fed's general intention, analysts wondered whether the prominence of the story indicated an earlier than expected rise.



However, the market took some comfort from industrial production and capacity utilisation figures for March, which came in as expected, and the benchmark 30-year Treasury issue closed the day unchanged, with a yield of 7.28, up from 7.25 the previous Friday.

This week the market faces statistics on the trade balance on Tuesday, housing starts on Wednesday and the Federal Budget on Thursday.

Capital & Credit / Antonia Sharpe

Bundesbank cuts get lukewarm reception

There are not many tricks the Bundesbank can learn from the Bank of England, but one useful lesson would have been to observe the unenthusiastic response which the UK gilt market gave to the quarter-point cut in UK base rates two months ago.

The German government bond market reacted in the same lukewarm fashion last Thursday when the Bundesbank cut a quarter-point from the discount rate to 5 per cent, and from the Lombard emergency funding rate to 6.5 per cent.

If the Bundesbank had hoped that the unexpected timing of the cuts and its optimistic statements about German money supply and inflation would bolster confidence in the German government bond market, then it failed miserably.

The main problem was that the Bundesbank only cut by 25 basis points rather than its usual 50 basis points," says Mr Reiner Back, head of fixed-income strategy at Deutsche Bank Research in Frankfurt. "The market took this as a

sign that German interest rate cuts are petering out."

The market's perception that the current interest rate cycle is close to its bottom is reflected in the futures market, where Euro D-Mark contracts are discounting three-month money of 5 per cent by March 1995, down from 5 per cent currently, but of 5 per cent by December next year.

"This implies that there is another 50 basis point cut to come in the discount rate and then that's it," says Mr Thomas Mayer, senior economist at Goldman Sachs in Frankfurt.

Mr Kit Jukes, international economist at SG Warburg in London, believes investors are increasingly reluctant to buy bonds because of the question mark hanging over the durability of low German rates.

Money-market rates look forward and therefore become detached from official rates," he says. For example, in March 1983 when the discount rate fell to 4 per cent, the bottom of that interest rate cycle, three-month money touched a low of 4% per cent.

However, by September it had returned to 6 per cent, even though the discount rate remained unchanged until the following June. "So what is the potential for German bond yields to improve from where they are already?" he asks.

The lack of investor appetite for bonds is also holding back the market, says Mr Mayer.

The rise in US rates has made foreign investors less inclined to move into bonds while domestic investors, especially individuals, feel uncomfortable about buying bonds at current yield levels.

"The Bundesbank's small move will not unblock this situation since it was not enough to encourage investors to buy," says Mr Mayer.

The buyer's strike must be worrying the banks, whose holdings of bonds have skyrocketed since the start of the year, although last week's rate cuts should make these holdings cheaper to finance.

According to Bundesbank statistics, banks now own DM281.5bn worth of bonds, up from DM262.5bn at end-1993 and DM186.5bn at end-1992.

"The rise of DM20bn since the end of 1993 must surely have been involuntary since bond prices were falling," says Mr Mayer.

The rise in bond holdings could reflect the slowing demand for loans in Germany, analysts say, although it is likely that the banks would be keen to use any rise in bond prices to reduce their stockpile.

Mr Back says the positive outlook for inflation in Germany and the Bundesbank's decision to stick with a variable rate for its repurchase agreements should help to push bond yields lower. He forecasts that 10-year bond yields will fall below 6 per cent by the end of the year.

Now that the Bundesbank has restored a relatively wide spread between the discount rate and the repo rate, now at 5.70 per cent, it has room to cut between five and 10 basis points off the repo rate this week, analysts say.

The Bundesbank's cuts last week were followed by rate cuts in Switzerland, Austria, Belgium, the Netherlands and Denmark and analysts believe

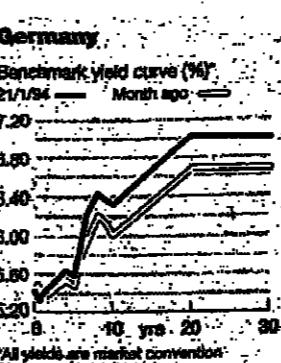
that Italy, Spain and France will soon do the same.

However, it remains to be seen to what extent European bond markets can decouple from the US, where rates are heading higher.

Mr Ifty Islam, fixed-income analyst at Merrill Lynch in London, says the lack of significant buying since the start of the second quarter has made it difficult to get any momentum going. So, while it will be possible for the German market to decouple at the short end of the yield curve, it will be far more difficult at the long end.

Analysts say that if the Bundesbank wants to learn anything from the Bank of England, it should copy its recent decision to publish minutes of top-level meetings. If it did, the market would not be confused so frequently by conflicting statements from Bundesbank council members and would have a valuable insight into its inner workings.

But despite all its protestations of wanting to reduce volatility, perhaps the Bundesbank enjoys playing cat and mouse with the market.



Following the small interest rate cuts from the Bundesbank last Thursday - a quarter-point off both the Lombard and the discount rates, taking them to 6.5 and 5.5 per cent respectively - the bond market will this week focus on the March money supply figures.

As Mr Adolf Rosenstock of the Industrial Bank of Japan in Frankfurt put it, the chance to cut the whole interest rate salami will depend on the development of broad money growth in the months ahead.

If the M3 number for March, due to be published later in the week, turns out at less than 15 per cent, it is likely to be encouraging for the listless German government securities market.

"Only if the indicator of long-term performance does calm down again - that is, if M3 does not indicate a preponderant risk of resurgent inflation after 1993 - in conjunction with a strong economic recovery, will the

Bundesbank find scope for lowering rates more,"

Rosenstock argues.

The green light will only

be given when the trend

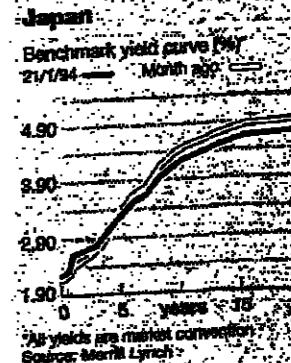
growth in M3 is back to around

7 per cent, he says. This would

compare with the 4 to 6 per cent target for the year which was exceeded so dramatically in January and February, when M3 grew at 21.2 and 17.6 per cent respectively, on an annualised, seasonally-adjusted basis.

Investors are likely to focus on February household spending data to be announced in the latter half of the week as the figures are likely to confirm the recent trend of growing consumer spending.

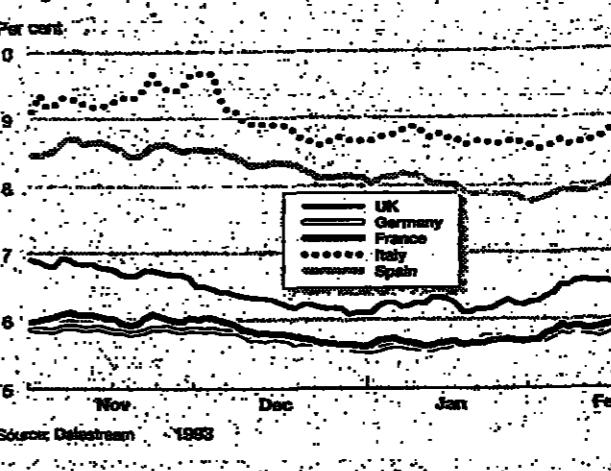
Meanwhile, political wrangling over the shape of the next government has had little impact on bond prices, since most investors reckon that whoever becomes the next prime minister after Mr Morihiro Hosokawa is unlikely



to change overall economic policy drastically.

Mr Mikio Fujii of Nomura Securities, says if Mr Michio Watanabe, former foreign minister, is chosen, the bond market may briefly fall since he is seen as a fiscal expansionist, but if Mr Toshimasa Hata is elected, the market may be in for a short rally since he was finance minister when the stock market plunged to a six-year low in 1992.

10 year benchmark bond yields



	Open	Set price	Close	High	Low	End. vol.	Open Int.
Jan	104.20	104.21	104.21	104.21	104.18	104.18	104.18
Feb	105.22	105.23	105.21	105.21	105.18	105.18	105.18
Mar	105.30	105.31	105.31	105.31	105.28	105.28	105.28

10 year benchmark bond yields

International / Conner Middelmann

Reversal seen in Ecu underperformance

Fixed-income analysts are exhorting investors to buy Ecu bonds, arguing that their underperformance during recent months of turbulence is about to be reversed.

"Ecu bonds are cheap," declares Mr Steve Major, senior bond analyst at Crédit Lyonnais Euro-Securities.

"We have a very rare situation which should make investors sit up and pay attention," echoes Mr Bob Tyley, senior strategist at Paribas Capital Markets.

What makes Ecu bonds so attractive, they say, is that their yield spread over German government bonds (bunds) has widened significantly. Similarly, the gap between theoretical and actual Ecu bond yields is now close to flat, and they expect the actual yield to recede below its theoretical counterpart in coming weeks.

The theoretical yield is the yield which would result from constructing a synthetic Ecu bond from the underlying constituent markets. The actual yield is that earned from Ecu bonds trading in the market.

On Friday, the theoretical 10-year Ecu yield stood at 7.01 per cent, compared with the 7.00 per cent actual yield on the benchmark Ecu bond. In a normal market, the actual yield tends to trade around 20 to 25 basis points through the theoretical yield.

Meanwhile, the 10-year Ecu

yield spread is about 30-40 basis points in coming months.

According to Mr Tyley, the sector's weakness is not due to negative factors pertaining to the market itself, but rather to the Ecu having fallen by the wayside during recent bond market turbulence.

"In volatile market environments, the Ecu market tends to be neglected," he says. "Investors have enough to do trying to cope with the volatility in their domestic markets before worrying about the Ecu."

Currency considerations are a further attraction, says Mr Major. If the dollar rises to DM1.80 over the next three to six months, the Ecu/D-Mark cross should rise to above DM1.95, from the current level of around DM1.9350, he says.

"This should provide the opportunity for a significant increase in total return for

D-Mark-based investors and is a strong argument for increasing exposure to the Ecu sector."

Supply poses little threat, traders say. Last week saw Ecu1.2bn of Ecu Eurobond issuance, spurred by arbitrage opportunities and a slight increase in demand.

"We've seen some demand from investors - especially in the Far East - who want exposure to Europe but don't feel confident to pick individual European markets," said one trader.

Some say that massive Ecu bond redemptions will facilitate the absorption of new supply. Some Ecu14bn in bonds mature this year, and while those funds won't necessarily all flow back into the Ecu market, retail investors have a propensity to reinvest in the same currency, says Mr Tyley.

Nevertheless, many investors appear to be holding back

in the face of more near-term issuance. "We've had some investor inquiries, but they know there's more supply in the pipeline," reports Mr Hans-Knol ten Bensel, Eurobond manager at Kredietbank in Brussels.

The UK is set to issue an estimated Ecu100m of 5% per cent notes due 1997 tomorrow and Spain is rumoured to be planning an Ecu1bn-1.5bn bond over 10 to 15 years in coming weeks.

Moreover, investor confidence is still shaky, and likely to stay that way as long as uncertainty over the direction of US interest rates keeps bond markets jittery, says Mr Knol ten Bensel.

Until confidence in the longer end of the US and European yield curves revives, he expects investors to keep their money in short maturities, which stand to benefit most from further European interest rate cuts.

Meanwhile, a proposal floated late last year by the Commission of the European Union to issue bonds to finance European infrastructure projects is dying a slow death after running into opposition from some EU member states. "The whole idea was not very well thought through and should be left to die its natural death," said a banking source.

The EU expects to borrow about Ecu4.5bn this year for projects which have already been approved.

NEW INTERNATIONAL BOND ISSUES

Borrower	Amount	Maturity	Coupon	Yield	Launch	Book name
EUROPEAN DOLLARS						
SCOTT No 1 Series 94-30-08	500	Apr 1995	8.00	9.45	9.45	SCOT
SCOTT No 1 Series 94-30-08	500	Aug 1995	8.00	9.45	9.45	SCOT
AT&T	400	Apr 1997	12.50	9.50	9.50	AT&T
Postbank Nederland	250	Mar 1995	6.00	6.00	6.00	Postbank
Proteins of North Scotland	500	May 1995	7.75	9.50	9.50	Proteins
City of Prague	100	Mar 1995	7.75	9.50	9.50	City of Prague
Bankers Trust	250	May 1995	7.75	9.50	9.50	Bankers Trust
General Electric Capital	1500	May 1995	8.00	10.15	10.15	GE Capital
Western Australian Telco Corp	100	May 1993	7.50	10.75	10.75	WA Telco
PESTAS	100	Mar 1997	15.50	10.25	10.25	PESTAS
Bayer-Verschaffelt	100	Mar 1997	15.50	10.25	10.25	Bayer-Verschaffelt
CANADIAN DOLLARS						
EDF	100	Mar 1995	15.			

EQUITY MARKETS: This Week

NEW YORK

Frank McGuire

Continued stability in sight

Wall Street investors may have put the rough seas behind them. After safely navigating the month's most important economic obstacles, especially the potential hazards of last week's inflation data, stocks are picking up fresh signals of stability from the catalytic bond market.

But a torrent of quarterly earnings to be released this week is sure to raise a ripple or two. Disappointments could even lead to sell-offs in a particular sector, as Motorola demonstrated last week when its results sparked a rout in technology stocks.

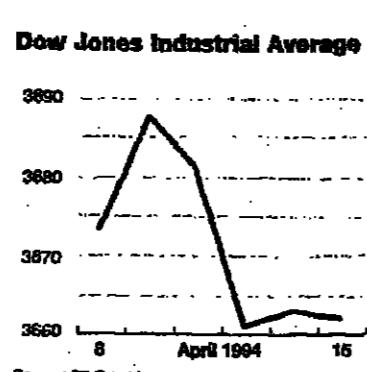
"With most of the major indicators now out of the way, I see the market continuing to stabilise," says Mr Peter Carillo, director of research at Westfalla Investments.

Last week, share prices held fairly steady and activity returned to a measured pace after a fortnight of staggering volume and sharp swings in the key market indices. The belated Dow Jones industrials finished with a net fall of 11 points on average daily NYSE volume of 271m shares, against 223m the previous week.

But the jitters which have dominated since the Federal Reserve tightened monetary policy for the second time on March 22 have not dissipated entirely.

"Investors have tied themselves in knots about the economy's strength, the inflation outlook and about the prospects of another Fed rate increase," says Mr James Solloway, chief investment strategist at Argus Research in New York. He believes the market is "extremely oversold" at present but doubts many investors agree with him.

Mr Solloway questions the perception among many analysts



LONDON

Terry Byland

Hope of early base rates cut revived

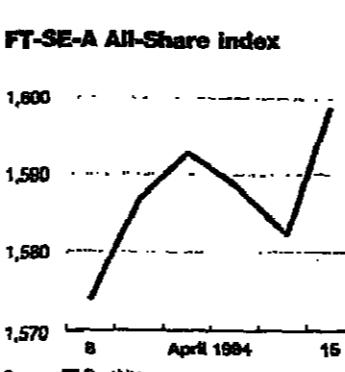
Hopes for an early cut in UK base rates are back in force following the March retail price index figures and the stock market faces this morning with more enthusiasm than for several weeks past. The recent correction appeared to blow itself out when the FT-SE 100 index found support around 3,100. Since then, equities have tried to respond to good company news, in particular to a stream of dividend rises, but have been balked by erratic bond markets, which have been reacting feverishly to developments in the Bundesbank/US Federal Reserve dramas.

Setting aside the Bundesbank's success last week in wrong-footing markets and the anxiety over the accidental downing of US helicopters over Iraq, the international bond market scene has not changed significantly.

The shift in sentiment has come at home, where the March inflation numbers are seen as providing credibility for the base rate cut which markets assume the UK chancellor of the exchequer would like to make.

Strauss Turnbull believes markets could be looking at annualised inflation of no more than 2 per cent by next month, opening the way for a cut of 1/4 per cent in interest rates, probably around the time of the local elections in May. Most analysts would be in agreement, although some would warn rates will be rising again by the second half of the year.

Dividend growth figures have received a further boost now the effects of the 1993 Budget reduction in advance corporation tax credit has dropped out of year-on-year data. Dividend growth is well on target for expectations of a 6 per cent increase for 1994, according to surveys of fund managers, or as much as 10



per cent, according to some analysts. These trends are expected to remain as strong in 1995.

The best performances have been seen in cyclical stocks as confidence in economic recovery has revived. Building and construction stocks are leading the market and have traditionally responded sharply to interest rate cuts at home and, in the case of several leading stocks, to rate cuts in Germany.

The oil sector is now moving powerfully as some, but not all, analysts begin to predict recovery in crude prices. With BP and Shell heavily-weighted components of market indices, the impact on market ratings of the rally in the oil sector will be significant.

However, any benefits to market indices of oil sector outperformance could be counterbalanced by uncertainty in the pharmaceutical sector. After a poor 1993, the first quarter has proved equally disappointing, with Glaxo underperforming the FT-A All-Share Index by nearly 11 per cent, Zeneca by over 7 per cent. Wellcome by nearly 6 per cent and SmithKline by about 2 per cent.

The damage to drug stocks originated from poor results from the US majors but has left the UK names highly vulnerable to specific developments.

Market recovery is likely to be highly selective.

OTHER MARKETS

ZURICH

A busy week is in prospect for the pharmaceutical sector. Ciba unveils first-quarter sales figures today and Roche full-year results tomorrow. Goldman Sachs expects 1993 net profit will be towards the top end of market expectations, which are for a 10-30 per cent rise. It adds that its own estimate of SF12.35bn, which would represent a 24.6 per cent increase, may well be exceeded by SF15-16bn. On Wednesday, Sandoz details 1993 figures and announces first-quarter sales for the current year.

PARIS

Peugeot Citroën announces 1993 results on Thursday. Kleinwort Benson forecasts a loss of about FF1.6bn. But it expects the group to report earnings of FF1.57bn in 1994 as a result of its restructuring measures, the success of its new models, notably the Xantia and the 306, and the slight improvement expected in the French economy.

It also expects the group to continue to outperform the market in coming months.

The two Disney banks expect to finalise their FF1.13bn rescue package to salvage the troubled leisure group by the end of the week.

AMSTERDAM

Nedlloyd, the Dutch shipping and road haulage group which has been one of the Dutch stock market's best performers in recent months, reports full-year figures on Thursday.

The group, which suffered a F1.16m loss at the half-way stage, said then that there would be a clear improvement in the second half, although the figures would remain negative.

MILAN

Extension of the pre-opening session on the Milan bourse to 10.30am from the current 10.00am takes effect from today, along with other measures agreed last week in an attempt to ease pressure on the computer system, which has struggled to cope with the recent flood of orders. The new regime includes alterations to accepted bid/offer ranges for shares and rules on grouping of share orders.

TOKYO

Concern over the political situation continues, although the view is growing that there will be no great change in economic policy, whoever becomes the next prime minister. Investors are more likely to focus on the yen and fluctuating global markets.

RISK & REWARD

End-users left behind by change in derivatives



News of further corporate losses on derivatives in the last few days has reawakened concerns about the way companies use these complex financial instruments.

However, below board level, 29 per cent said there was no organised training available to management on how derivatives can be used and should be managed.

The survey also showed up some weakness in the support functions, where 21 per cent felt the training provided was not adequate to ensure that business is conducted effectively.

The findings among derivatives dealers themselves also left some room for concern: 65 per cent said that their board of directors had some knowledge, but there was a heavy reliance on the next level of management.

Only a few months ago, the German industrial giant Metallgesellschaft had to seek help from its banks after losing around \$1bn on oil derivatives trades by a subsidiary.

In the light of the recent state of losses, the Group of Thirty's survey of practices among dealers and end-users makes interesting reading.

The G30 survey was conducted a year ago, and formed the basis of the Washington-based think-tank's detailed recommendations on tracking and controlling derivatives.

The survey has just been published, and although some progress in implementing the G30 recommendations may have been made, the findings suggest that the speed of the market's development is in some cases left behind less sophisticated end-users.

The end-users surveyed are mainly companies, or public sector entities, with only a small proportion - 3 per cent - of institutional investors.

According to the survey, 29 per cent of end-users said there was little understanding of derivatives at board level. While 53 per cent claimed a sufficient understanding relative to the use of derivatives by their organisation, only 18 per cent felt there was a good understanding.

More encouraging was the finding that 39 per cent of end-users had at least one board member with relevant on-the-job derivatives experience.

Tracy Corrigan

INDICES AT A GLANCE

Index	Closing price	Percentage Change			12 month	1994		
		Over week	On 12 months	Since Jan 1				
FT-SE 100	3,168.30	+1.6	+11.6	-7.3	3,520.30	2/2/94	2,786.30	6/5/93 3,520.30
Dow Jones Ind.	3,651.47	-0.3	+1.8	-2.5	3,978.36	31/1/94	3,398.47	26/4/93 3,978.36
Nikkei	20,164.33	+1.2	-2.5	+15.8	21,148.11	13/9/93	16,078.71	29/11/93 20,677.77
Dax	3,220.42	-0.1	+0.4	-2.9	2,267.98	5/4/94	1,603.04	24/5/93 2,267.98
CAC 40	2,159.69	-0.1	+0.8	-4.8	2,365.93	2/2/94	1,835.72	17/5/93 2,365.93
Hence Corp. Ind.	500.32	+5.8	+57.4	+222	500.50	12/4/94	508.01	16/6/93 500.50

Source: FT Graphite



BARINGS

1993 CREDIT MARKET REVIEW

1994 CREDIT MARKET FORECAST

Nationwide

WELLS FARGO

WELLS FARGO TRUST COMPANY, NATIONAL BANK

WELLS FARGO TRUST COMPANY, NATIONAL BANK

NATIONWIDE BANKING SOCIETY

WELLS FARGO TRUST COMPANY, NATIONAL BANK

SOUTH WEST WATER PLC

Ford

1993 CREDIT MARKET REVIEW

1994 CREDIT MARKET FORECAST

Nationwide

WELLS FARGO

WELLS FARGO TRUST COMPANY, NATIONAL BANK

WELLS FARGO TRUST COMPANY, NATIONAL BANK

NATIONWIDE BANKING SOCIETY

WELLS FARGO TRUST COMPANY, NATIONAL BANK

SOUTH WEST WATER PLC

NV Koninklijke KNP BT

Annual General Meeting of Shareholders

Shareholders are invited to attend the Annual General Meeting of Shareholders to be held in the Heizanzaal at the Okura Hotel, Ferdinand Bolstraat 333, Amsterdam on Friday 6 May 1994 at 11:00 am.

Agenda

- 1 Opening of the meeting
- 2 Discussion of the 1993 Annual Report
- 3 Approval of the 1993 Financial Statements
- 4 Approval of the dividend proposal for 1993
- 5 Amendments to the Articles of Association
- 6 Proposal to appoint Coopers & Lybrand as auditors of the company
- 7 Explanation of the amendment of the existing call option granted to the Stichting Preferente Aandelen N.V. Koninklijke KNP BT
- 8 Authorization to issue shares
- 9 Authorization to purchase shares of the company
- 10 Consultation in respect of the completion of 3 vacancies of the Supervisory Board
- 11 Any other business
- 12 Closing of the meeting

The full agenda, annual documents, proposal to amend the articles of Association (with explanatory notes) and the particulars as referred to in Article 143, clause 3, book 2 of the Dutch Civil Code will be available for inspection from Wednesday 20 April 1994 until the conclusion of the meeting at the offices of NV Koninklijke KNP BT at Paalbergweg 2, 1105 AG Amsterdam as well as at the head offices of the banks mentioned below, where they may be obtained free of charge.

In order to be admitted to the meeting, holders of bearer shares must deposit their share certificates no later than Friday 29 April 1994 with one of the following bodies, in return for which they will be issued with a receipt that will act as a pass for admission to the meeting:

In the Netherlands:

- MeesPierson N.V.
- ABN AMRO Bank N.V.
- Internationale Nederlanden Bank N.V., all in Amsterdam
- Rabobank Nederland, Utrecht

In Belgium:

- Generale Bank
- Kredietbank
- Bank Brussel Lambert, all in Brussels

In Germany:

- Deutsche Bank AG, Frankfurt am Main and Düsseldorf

In Austria:

- Creditanstalt-Bankverein, Vienna

In Switzerland:

- Swiss Bank Corporation
- Credit Suisse
- Union Bank of Switzerland, all in Zurich

For this purpose, a declaration issued by a bank or equivalent institution that the share certificates are being held in custody by the institution in question on behalf of the shareholder and will remain in their custody until the conclusion of the meeting will be equated with a share certificate.

Holders of registered shares who wish to attend the meeting are required to advise the Executive Board of the company in writing of their intention, stating the numbers of their shares; such notification must be received by the Executive Board no later than Friday 29 April 1994 at its offices at Paalbergweg 2, 1105 AG Amsterdam (P.O. Box 23456, 1100 DZ Amsterdam).

Shareholders being represented at the meeting by a proxy are required to issue a written proxy. Such proxy must be received by the Executive Board of the company no later than 3 May 1994. Shareholders also include usufructuaries and pledges which have the right to vote.

Supervisory Board
Amsterdam, 18 April 1994

 KNP BT

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LONDON SHARE SERVICE

BANKS

CHEMICALS

ELECTRONIC & ELECTRICAL MFGT - Cont

ENGINEERING VEHICLES - Cont.

HEALTH CARE - Cont'd

INVESTMENT TRUSTS - C

FT GUIDE TO THE WEEK

18

MONDAY

Hosokawa succession



Japan's ruling coalition is expected to put forward Tsutomu Hata (left), foreign minister, as candidate for the prime minister in a parliamentary vote to be held this week. The vacancy follows the resignation of Mochiro Hosokawa on April 8.

Meanwhile, Michio Watanabe, a member of the opposition LDP and a former foreign minister, plans to form a breakaway party. His hope is that the ruling coalition's dominant right wing may then back him for the premiership.

EBRD meetings: The board of governors of the European Bank for Reconstruction and Development holds its third annual general meeting in St Petersburg, Russia (to Apr 19). It will discuss a new strategy that concentrates resources on the private sector.

European Union foreign ministers begin a two-day session in Luxembourg. On the agenda are financing of the EU's common foreign and security policy, talks with Ukraine on a possible partnership and co-operation accord, and the EU-Cyprus association council.

Strasbourg: The final European Parliament session before the European election in June begins (to Apr 22).

Bernard Bhatto: Pakistan's prime minister, begins her first official visit to Germany (to Apr 21). It intends to cement the "very friendly" relations between the two countries. Germany is Pakistan's third most important trading partner and the visit includes talks with Siemens, one of several German companies which have invested DM53m (\$31m) in Pakistan and to which Bhatto will look for more investment as she pushes ahead with privatisation. Talks with the government are expected to centre on nuclear weapons, Yugoslavia and Kashmir.

Hungary: begins its "small shareholders programme", an attempt to broaden privatisation, with a public offering of shares in Sopron Brewery. On the same day, retailer Fotex expects to complete a \$100m international equity offering, the largest by an east European company.

Chernobyl check: International Atomic Energy Agency officials are to make a tour of inspection of the Chernobyl nuclear power station (to Apr 22). Their visit comes after a report described the plant as unsafe. It was the scene of the world's biggest nuclear accident, when reactor number 4 exploded 3 years ago this month.

Holiday: Zürich (markets closed).

19

TUESDAY

Arafat visits Moscow

Yassir Arafat, leader of the Palestinian Liberation Organisation, is to visit Moscow in an effort to obtain stronger support from the Russians in the joint US-Russian sponsored Middle East peace process.

Later in the week, Mr Arafat may hold talks with Shimon Peres, Israel's foreign minister, during the Crans Montana economic conference both will be attending in Bucharest.

Rights issue: An Australian parliamentary delegation begins a three-day visit to Bougainville, the Pacific island controlled by Papua New Guinea. It has been the scene of bloody clashes between secessionist rebels and PNG defence forces.

Access has been negligible since the conflict escalated five years ago, and one of the delegation's aims is to investigate alleged human rights abuses.

Airport disputes: The European Commission is due to decide whether to start infringement proceedings against Air France for discriminating against non-French airlines at Orly airport, Paris. The debate, which is likely to prove controversial, has already been delayed for several weeks after the Commission bowed to French demands that it be delayed until after Air France's unions had voted on the airline's restructuring plans.

The UK and other member states insist Air France is abusing a monopoly position at Orly (left), and the decision is likely to prove highly political in the light of the political row bubbling in the Commission over the huge state aid package the French government recently gave the airline.

Euro Disney: The heads of the loan syndicates to the troubled theme park near Paris will this week be in tense negotiations to persuade all the group's 61 banks to approve proposals for its FF13bn (\$2.2bn) financial restructuring. Only four of the banks have yet to agree to an 18 month interest holiday. All 61 lenders are expected to have rubber-stamped the rescue deal by Friday.

Swedish bonds: Sweden is to auction Skr10bn (\$1.3bn) of 20-year index-linked zero-coupon bonds, starting today, and continuing on the 20th and 22nd. It is Sweden's first issue of bonds to be linked to inflation, in the form of the consumer price index.

FT Survey: Estonia.

20

WEDNESDAY

IMF prepares for spring

The International Monetary Fund prefaches the spring meetings of its governors in Washington DC with the publication of its World Economic Outlook. Early drafts suggest the IMF has upgraded its forecast for growth among the Group of Seven countries to 2.4 per cent, against 2.2 per cent in September, largely because of higher growth expectations for the US.

Prospects elsewhere in the G7 are uninspiring, although Britain can look forward to growth of 2.5 per cent, in spite of this year's tax increases.

rio Group meetings: Foreign ministers from the Rio Group, which represents Latin America and the Caribbean, meet their counterparts from the European Union in São Paulo, Brazil (to Apr 23).

Nigeria: official "war against indiscipline and corruption" is due to start today. The military regime promised in November an extensive purge, but corruption probes in the central bank and the oil industry have disclosed nothing yet.

Hanover Messe: The world's largest industrial fair, begins (to Apr 27). Some 350,000 people are expected to visit the 1m sq m exhibition area, where 6,848 assorted companies from 60 countries will display their wares.

UK unemployment: Figures for March are expected to show a further fall after February's seasonally adjusted decline of 33,800. A surprise rise in January raised doubts about the recovery, but unemployment appears to have resumed a downward trend. Analysts predict a seasonally adjusted drop of about 25,000.

UK average earnings will be closely watched. Last month, they revealed a slight pick-up in wage inflation. An unchanged annual rate of 3.25 per cent is expected for February.

UK PSBR: Government borrowing figures for March and the whole 1993-94 financial year are published. Although March is traditionally a month of high expenditure, the Public Sector Borrowing Requirement is still expected to undershoot the \$50bn budget forecast. The consensus forecast points to a March PSBR of \$11.1bn, and borrowing of \$45.8bn in 1993-94.

Kremlin chess contest: The Intel chess grand prix opens in the Kremlin, Moscow, where Gary Kasparov faces 15 challengers, including Britain's Nigel Short.

Speed games: with 25 minutes for each player, will decide the \$160,000 prize fund. Follow-on tournaments are to be held in New York, London and Paris.

21

THURSDAY

Russia says no to Nato

Andrei Kozyrev, Russian foreign minister, was due to sign the Partnership for Peace today - but has now said he will not. The change of mind follows Nato air strikes on Serb positions round Gorazde which were not co-ordinated with the Russian side.

On Sunday, he said: "We want a more serious and substantive agreement... an agreement that will exclude unilateral actions, particularly military ones in areas where we clearly have to co-operate."

Crans Montana: The Romanian capital Bucharest hosts its first big international conference since the Caucasus fell in 1989, with the Crans Montana Economic Forum (to Apr 24). The meeting, devoted to emerging markets, is due to be attended by seven heads of state, 10 prime ministers and 13 foreign ministers.

Aluminium pact: Trade delegates from some of the world's big aluminium-producing countries meet in Brussels. They will discuss progress following their historic agreement, reached in January, to cut world output by between 1.5m and 2m tonnes. Western companies have announced annual cuts of more than 900,000 tonnes, but Russia is having difficulty reaching its objective of cuts of 300,000 tonnes by the end of April.

Kohl in Hungary: Chancellor Helmut Kohl of Germany visits Hungary to boost the country's governing conservatives ahead of elections on May 8. Germany has championed Hungary's bid to join the European Union, and Hungarian prime minister Peter Boross will want to make domestic political capital out of the special relationship.

Queen's Awards for Industry: The 1994 winners of the Queen's awards for export, technological, and environmental achievement are named today. The awards honour companies that have achieved an outstanding increase in export earnings, an advance in the application of technology or a benefit to the environment. They are held for five years from their announcement.

FT Survey: Queen's Awards to Industry.

UK retail sales: A disappointingly low 2.5 per cent annual growth in retail sales in February sparked fears that consumers were curbing spending ahead of this month's tax rises.

March figures, published today, will be watched closely by the markets for a further indication of consumer confidence. The City consensus, for a 0.3 per cent month-on-month increase, making the annual rise 2.7 per cent, is in line with CBI reports of modest growth.

Holiday: Brazil (markets closed).

FRANCE



In the week a Euro Disney rescue package is expected. France acts to protect the mother tongue.

22

FRIDAY

Papandreu meets Clinton

US President Bill Clinton receives Andreas Papandreu, Greece's prime minister, at the White House in Washington. The US is expected to press Greece to be more flexible in its dispute with its neighbour Macedonia over its name and flag.

It is Mr Papandreu's first visit to the US since he founded the Panhellenic Socialist Movement (Pasok) 20 years ago. Previously, he lived in the US for 25 years, and headed the economics department at the University of California at Berkeley.

European steel: European Union industry ministers meet in Luxembourg. Discussions will centre on the steel industry and a Commission proposal to extend a rescue plan until November while companies finalise ways to cut 8m more tonnes of capacity in hot-rolled products.

Saleroom: Canaletto's A Capriccio of the Scuola di San Marco in Venice is the centrepiece of an auction of old master paintings by Christie's of London. The work, which dates from the 1740s, is estimated to fetch between \$1m and \$1.5m.

23-24

WEEKEND

G7 takes stock

Finance ministers and central bank governors from the Group of Seven industrial countries gather in Washington on Sunday to review economic growth, prospects for employment and efforts to support Russia's struggling economy.

Their meeting - the third this year - may also focus on recent turbulence in financial markets, following the US decision in February to raise short-term interest rates.

Bafta awards: The British Academy of Film and Television Arts on Sunday presents its Production and Performance Awards for the best films, actors and television shows of the year.

El Salvador: holds a run-off on Sunday in the presidential contest between Armando Calderon Sol, of the ruling rightwing Arriba party, and Ruben Zamora, who heads a leftist coalition which includes the former FMLN guerrilla group. Mr Calderon Sol is the favourite, after just failing to gain 50 per cent of the vote in the first round.

Compiled by Patrick Stiles
Fax: (+44) (071) 573 3194

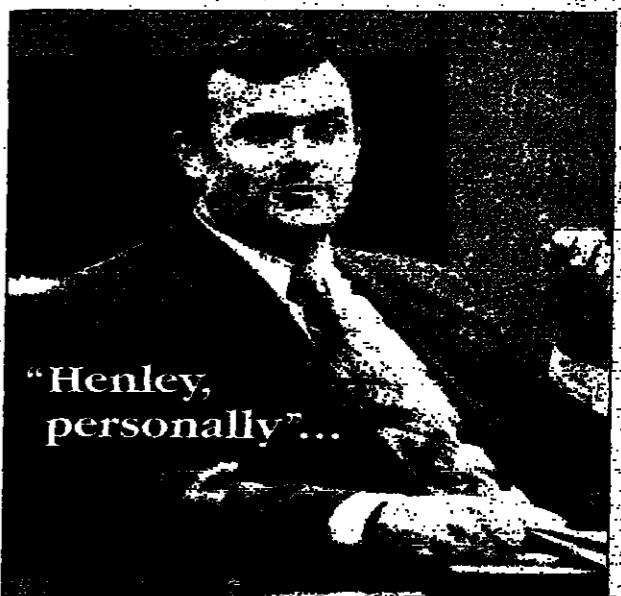
ECONOMIC DIARY

Statistics to be released this week

Day Released	Country	Economic Statistic	Median Forecast	Previous Actual
Mon	Japan	Mar trade bal, custom cleared	\$14bn	\$10.9bn
April 18	UK	Mar producer price index (input)**	-3.7%	-3.6%
	UK	Mar prod price index (output)**	2.5%	3.3%
	Canada	Feb building permits*	1%	0.4%
Tues	US	Feb trade goods and services	-	-\$8.5bn
April 19	US	Feb merchandise trade BOP	-\$9.5bn	-\$11bn
	US	Feb merchandise exports	-\$40.5bn	-\$38.5bn
	US	Feb merchandise imports	\$49.5bn	\$49.4bn
	Japan	March money supply*	1.9%	1.8%
	Japan	Broad liquidity*	3%	
	Canada	Feb merchandise trade (CS)	1bn	\$70m
	Canada	March leading indicator*	0.4%	0.8%
	Canada	Feb wage settlement increases	0.6%	0.6%
Wed	US	March housing starts	1.42m	1.31m
April 20	UK	March unemployment rate	-25,000	-38,800
	UK	Feb average earnings	3.25%	3.25%
	UK	March PSBR	£11.1bn	£9.5bn
Thur	US	Initial claims w/e April 16	340,000	348,000
April 21	US	April Philadelphia Fed Index	-	24.1
	US	March Treasury budget	-\$35bn	-\$41.5bn
	US	M1 w/e April 11	50bn	\$1.5bn
	US	M2	\$7.5bn	\$6.4bn
	US	M3	\$55bn	\$53.3bn
	Japan	Feb consumer spending**	-	2.7%
	Japan	Feb income (workers)**	-	0.6%

*month on month, **year on year

Statistics, courtesy MMS International.



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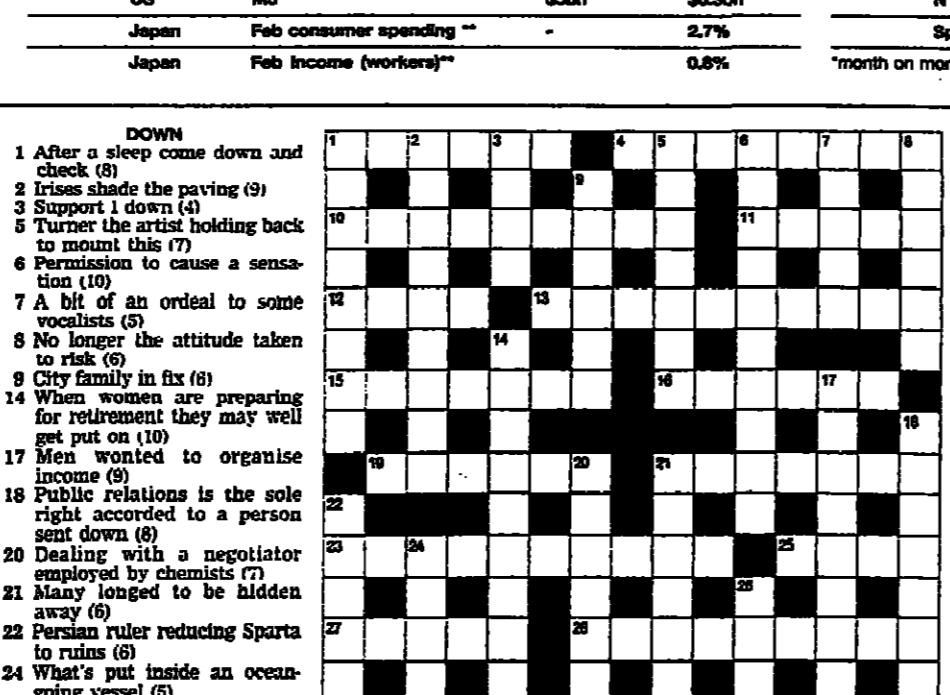
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MONDAY PRIZE CROSSWORD

No.8,431 Set by VIXEN

A prize of a Pelikan New Classic 200 fountain pen for the first correct solution opened and five runner-up prizes of six Pelikan vouchers will be awarded. Solutions by Thursday April 28, marked Monday Crossword 8,431 on the envelope, to the Financial Times, 1 Southwark Bridge, London SE1 9HL. Solution on Tuesday May 3.

Name _____

Address _____

Winners 8,420

Solution 8,420

Mrs A.G.

FINANCIAL TIMES SURVEY

VEHICLE FLEET MANAGEMENT

Monday April 18 1994

Changes in the taxation of company cars have failed to shake their popularity as status symbols. In Europe, the entry of Japan's three UK-based producers has raised competition for business fleet orders to fever pitch, says John Griffiths

The mother of all battles

The business car market is crucially important to all car makers. In the UK and Germany, for example, it accounts for more than one-half of all sales.

In the past 15 months competition for business sales has reached fever pitch, stoked up by one of the steepest downturns on record in Continental European markets.

Although frail recovery is now beginning, the competitive temperature is also being raised by other factors, notably the coming on stream of two more Japanese "transplant" car factories - Toyota's and Honda's - in the UK.

Nissan, the first, is now well established, having first begun production at Sunderland in the mid-1980s. But it has expanded well beyond original projections, last year making nearly 285,000 units and becoming the biggest car exporter from the UK.

Toyota's and Honda's UK plants have been on stream only since the beginning of last year and are still climbing

Japan's three UK "transplants" see more business sales as vital

towards their combined declared capacity of 300,000 units a year. Yet few expect that these plants will also not be expanded further, and in any case the EU is scheduled to become completely open to all Japanese cars, including direct imports from Japan, by the end of the decade.

All three know they must have a firm presence in the business car market for their long-term viability to be ensured - and are meeting fierce resistance from the indigenous European industry.

One of the predictable consequences is that the customers - the businesses, partnerships and individual entrepreneurs operating an estimated 10m-plus business cars on Europe's roads - are enjoying a buyers' market stretching as far into the future as the industry cares to look.

Also helping to hold down prices, and driving manufacturers and their dealers to offer more extensive and sophisticated network of support services, is the continuing sharp debate on variations in new car prices within Europe and whether the existing system of exclusive new car dealerships - which requires an exemption from EU competition rules - should be allowed to continue after the exemption expires in mid-1995.

Not surprisingly, the industry fears a retailing "free-for-all", and has been trying to harmonise prices and limit increases, in an attempt both to mute the criticisms of consumer groups and to avoid upsetting Brussels while it ponders the "block exemption" options.

As a result, most fleet managers would appear to have little incentive to take advantage of the creation of the EU to indulge in cross-border shopping for cars.

The lion's share of fleet business traditionally has gone to a country's leading indigenous, or at least very long-established, producers - in the UK, that means Ford, Vauxhall, Rover and Peugeot. Few other manufacturers or importers have previously managed to secure more than a one or two per cent share each in the face of deep discounting - of 35 per cent or more in a few extreme cases - and other inducements by the majors to retain fleet business.

In addition, until the "transplants" began generating significant component and other jobs in the UK and Continental European sector, Nissan and other Japanese companies had to contend with widespread corporate hostility to "buying Japanese", and even Sunderland-built Nissans were proscribed from many fleets.

But as several annual surveys of company car policies now show consistently, this prejudice is fading fast in Con-

tinental Europe as well as the UK. Toyota claims to be already on the "approved" list of more than 500 sizeable companies in the UK alone.

To raise the competitive stakes further, North American manufacturers are also eyeing Europe's business car market as potentially fertile ground for US-built niche vehicles such as MPVs (multi-purpose vehicles) and recreational four-wheel-drives.

So far, however, Europe is showing no signs of imitating the US, where company car provision is low and where leasing of cars by individuals, rather than purchase, is gaining ground rapidly.

This is despite some gloomy prognostications in the UK, where steep rises in company car taxation imposed from the late 1980s until last year has prompted some industry observers and accountancy groups to suggest that many company car drivers, if offered a cash alternative, would take it.

In reality, the company car had long been seriously undervalued for tax purposes. And company car policy surveys undertaken since the 1988 Budget - which claimed to have at last achieved tax "neutrality" for the company car - indicate clearly that no significant decline in the company car population is in prospect.

That will have come as no surprise to people like Mr Tony Vernon-Harcourt, joint editor of the annual Monk's Guides to company car policies in both the UK and Continental Europe. The perception that company cars are a peculiarly British phenomenon is just plain wrong, he points out. They have become a deeply-entrenched part of remuneration packages throughout Europe, with any tax advantages they may possess forming only part of the picture.

Perceived status, the freedom from servicing and repair "hassles", and from the stress of buying and selling cars privately all figure high on the list of company car "pluses", while Monk's researches show that companies regard their ability to offer the "right" sort of company car as a useful weapon in wooing talented staff away from rivals.

Just one statistic makes the point - in 10 out of the 12 countries surveyed regularly by Monk's, at least nine out of 10 general managers have an automatic entitlement to a car. Surveys among wide cross-

Many firms have a poor grasp of their fleet costs and how to curb them

sections of the business community consistently indicate that many companies still have only a poor grasp of their true fleet costs and how to minimise them. However, as the number of factors to be considered multiplies, the management of company fleets becomes an ever more demanding business.

To traditional concerns such as model choice, efficient purchasing, replacement cycles and maintenance organisation there have recently been added factors such as soaring insurance premiums and the requirement to take measures against the likelihood of theft. As a result, many companies have thrown their hands in the air and have simply surrendered their fleets to outside management.

Thus a new catch phrase has entered the world of fleet management: out-sourcing. Implemented to the full, it means a company simply receives a monthly bill for everything connected with its fleet from contract hire rentals to fuel statements.

"But outsourcing begs the question of just how far you go," according to Mr Geoffrey Bray, sales and marketing director of Fleet Support Group, who maintains that it can be an unjustifiably expensive "cop-out" by company management.

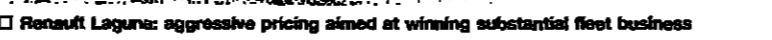
A sobering thought for many in-house fleet manager...



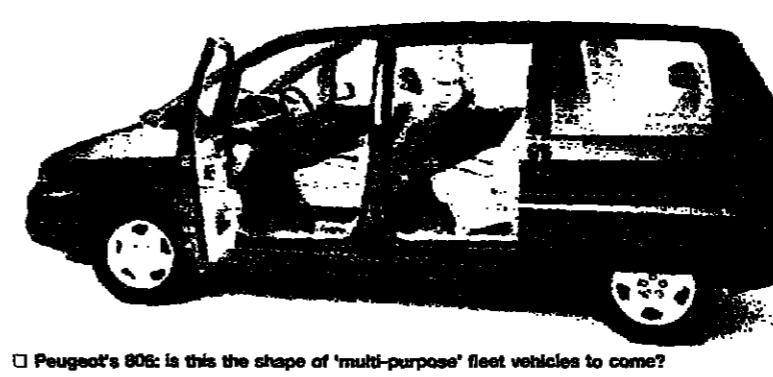
□ Vauxhall Opel Omega: General Motor's new executive sector challenger



□ Rover 400 tourer: the BMW subsidiary's first venture into the premium estate car sector



□ Renault Laguna: aggressive pricing aimed at winning substantial fleet business



□ Peugeot 806: is this the shape of 'multi-purpose' fleet vehicles to come?

IN THIS SURVEY
PRICES in the EU converge too slowly; offices on wheels; managers' mid-life foibles PAGE 2

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UK car tax changes: who are the winners and losers? PAGE 4

DEALERS' second hand price bibles compared; user profile: ASDA PAGE 5

NEW moves in the escalating war against car theft; insurance rates rise slows down PAGE 6

RISE and rise of the diesels; lessors and contractors keep their spirits up; M&S goes for out-sourcing PAGE 7

MEDIUM size cars challenge the big executive models for staying power and reliability; trucks that are built to last PAGE 8

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VEHICLE FLEET MANAGEMENT 2

A closer convergence in new car prices across west Europe will remain "a mere fantasy", as long as the European Union is confronted with frequent significant exchange rate realignments, according to leaders of the European car industry.

The latest survey of car prices published by the European Commission at the end of last year showed that around 80 per cent of car prices from European manufacturers and 90 per cent of Japanese car prices had differentials across the EU of less than 20 per cent.

According to the Commission, Spain and Portugal are now the lowest price markets in the EU, while Germany is the highest (based on prices in November, 1993).

The issue of pan-European car pricing has been caught up in the growing debate about the future of the car industry's controversial selective distribution system, which allows the use of exclusive dealer networks.

As far as the European Automobile Industry Association (ACEA) is concerned, however, it is currency fluctuations that have the "decisive influence" on car prices. "Greater convergence of car prices in Europe will remain a mere fantasy as long as the European Union is confronted with frequent, significant exchange rate realignments and widely varying tax regimes," the association said in a recent statement.

This stance, broadly rejected by European consumer organisations, that are seeking the removal of exclusive dealer networks, has been given significant support by the latest European Commission price study.

The focus on carmakers' pricing policies

Standardising Europe's car prices is thwarted by exchange rate turbulence, says Kevin Done

Convergence remains a fantasy

across Europe is unlikely to ease in the near future, however, as the issue of price differentials is inextricably linked to the debate over the selective distribution system in mid-1985 the present 10-year "block exemption", which controversially allows carmakers to use a selective dealer distribution system in contravention of European Union competition rules, is due to expire.

The exemption, granted in 1985, was conditional in part on car prices between member states not differing by more than

All EU manufacturers have price differences of more than 25 per cent for at least one model

12 per cent in the long-term or by more than 15 per cent for periods of less than a year.

Before the currency turmoil in the autumn of 1992, the motor industry had been warned by the EU competition authorities that a renewal of the block exemption would depend importantly on car manufacturers' performance in conforming with these limits on car price differentials.

Since the upheaval in the European exchange rate mechanism, carmakers have been able to seize on the currency issue in their defence.

All European manufacturers have price differentials of more than 25 per cent for at least one model

Car manufacturers' efforts to reduce price differences had not been reflected in the prices published by the Commission, as they had largely been offset by recent currency realignments versus the ECU, said ACEA.

These had varied from a 3 per cent reduction in the Deutsche Mark and the Guildher and 7 per cent devaluations of the Escudo and the peseta.

The Commission's latest study - the second of what is now becoming a regular biannual exercise - does accept that "car manufacturers have tended to reduce price differentials for most of their models", if monetary fluctuations are excluded.

When the effects of exchange rate changes are removed, about 80 per cent of all car price differentials covering both European and Japanese models are less than 20 per cent across EU member states, says the Commission.

The study shows that the biggest price disparities occur in the market segments for small cars, while the price differentials are not as marked for medium and large cars.

Spain was now the lowest price market in the EU according to the latest Commission survey, but as recently as June 1992 it had been the highest price market according to ACEA.

All European manufacturers have price differentials of more than 25 per cent for at least one model

at least one model, however. The widest price difference in November was shown by the Seat Ibiza small car with a range of 41 per cent between the prices in Germany and Portugal.

Seat, the Spanish subsidiary of the Volkswagen group of Germany, currently has the widest price variations for identical models across the EU, according to the latest study, with 50 per cent of its models having price disparities of more than 20 per cent.

By contrast, the Volkswagen marque has significantly reduced its price differences from 50 per cent of its models having disparities of 20 per cent or more in the Commission's initial study in the first half of 1993 to only 10 per cent at the end of 1993.

Price differentials for Japanese models are on average lower than for European models, the Commission says.

According to a recent study published by Ludwigsen Associates on the issue of the block exemption, the present EU requirement for aligning prices across the Union is one of the "most difficult issues" facing the Commission in framing a new regulation.

"Price differences of more than 18 per cent will continue for reasons that have nothing to do with selective distribution," says the report, *Beyond 1995: The Future of Car Dealer Franchising in Europe*.

carmakers to large fleet customers to be curtailed. "High volume purchasers can obtain much deeper discounts from manufacturers than the manufacturers' own dealers commonly can. Such customers include the daily rental companies, and the contract hire and leasing companies as well as large corporate fleet operators.

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The latest European Commission car price study noted that "a general downward trend" for car prices in the EU had occurred during 1993. It is unclear how far this trend has been reflected in actual prices for the final car buyer, however.

In the UK some carmakers are sharply cutting or even eliminating dealer margins on selected new car models in a move to reduce the list prices in particular of entry level models, the cheapest cars in a manufacturer's range.

One of the first to take such action has been Volvo, the Swedish carmaker, which has eliminated the dealer margin on its entry level cars and has replaced it with a handling charge.

Volvo accepts that the actual transaction price paid by the customer on its cheapest models has not changed, but the elimination of the dealer margin had removed any discount and haggling, and the list price now represents the transaction price.

"Before with discounts it was possible to get down to the prices we are now advertising, but now we can include these prices in our list prices. We are legitimising the cut-price deals that were being done before, but which we could not advertise. Our dealers wanted a car below £10,000 again, after our price increases last September had taken our cheapest cars well over £10,000."

Volvo has not yet decided whether it will extend the initiative in the UK to other models. "We are treating this as a pilot scheme. If it is successful, we could look elsewhere in our range."

Mobile telephones just keep on proliferating, reports Paul Taylor

The car becomes an office

Leaving the office used to mean saying goodbye to phone, fax and computer. In the last decade, however, technology advances, particularly in data processing and cellular radio-telephone, have led to the birth of the mobile office.

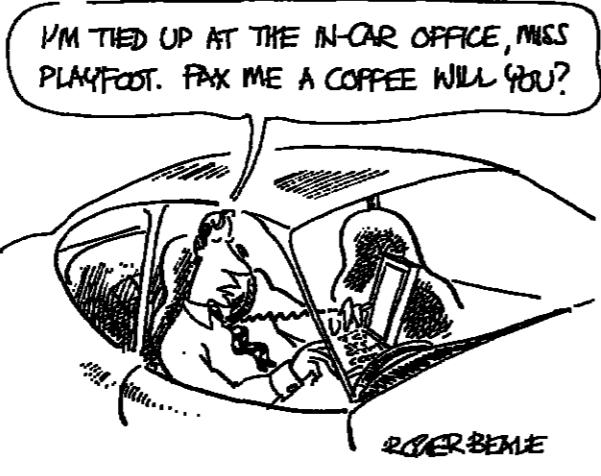
The mobile telephone, in particular, has quickly established itself as an effective business tool in the UK and elsewhere in Europe. Since the introduction of cellular radio services in Britain in 1985, the number of subscribers to the two original analogue national networks, Cellnet and Vodafone, has grown to around 2.1m - or almost a fifth of the total 9.5m users in Europe.

Most of these subscribers are business users, many of whom started with a dedicated car-phone but have more recently moved to portable handphones. Many of these light-weight pocket-sized handsets can also be used in conjunction with a car-kit which removes the limitations of battery life and provides better reception.

The clear advantage of hand-portables is that they travel with the user - not the vehicle - so they can be used almost anywhere.

Nevertheless, some large fleet buyers have continued to buy dedicated carphones because of the substantial cost savings available with bulk equipment purchases.

Over the past 18 months the range of mobile telecommunications equipment and services



has proliferated. In particular, the advent of digital cellular technology has spawned a second generation of cellular networks in the UK and Europe, and encouraged the operators of the traditional analogue networks to repackage their services in a broader range of tariff structures aimed at different segments of the market.

For example, the two analogue network operators in the UK now offer six different tariffs. Both have built digital network services based on the pan-European GSM standard - Vodafone has developed two service offerings, Metrodigital and Eurodigital on its GSM network.

Although the uptake of these new GSM services has been relatively slow in the UK where the analogue networks

are well-established and provide superior coverage, elsewhere in Europe, especially Germany, GSM services have grown rapidly.

The business traveller in particular stands to gain some considerable advantages from digital services such as GSM.

Digital services provide clearer and more reliable connections which are also more secure from eavesdropping. By the mid-1990s GSM customers will be able to travel throughout Europe using the same handset.

In the UK, a second set of digital services based on a subset of the GSM standard dubbed Personal Communications Networks (PCNs) have also appeared. Mercury One-2-One, the first PC service in Europe, was launched in the

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at least one model, however. The widest price difference in November was shown by the Seat Ibiza small car with a range of 41 per cent between the prices in Germany and Portugal.

Rather than converging with the single market, such exogenous factors as currency fluctuations and national taxes are stubbornly resistant to harmonisation."

The Ludwigs report supports the move by the Commission to encourage greater price transparency in the EU, however, through the biannual price study. It suggests that the requirement for such transparency could be made part of the regulation for a renewed block exemption.

It supports too the call from motor

retailers for the practice of direct sales by

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carmakers to large fleet customers to be curtailed. "High volume purchasers can obtain much deeper discounts from manufacturers than the manufacturers' own dealers commonly can. Such customers include the daily rental companies, and the contract hire and leasing companies as well as large corporate fleet operators.

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VEHICLE FLEET MANAGEMENT 3

Japan-UK plants chase bulk sales, says Kevin Done

Triple offensive

The three Japanese carmakers - Nissan, Toyota and Honda - are seeking to increase significantly their presence in the UK fleet market as output grows from their UK car assembly plants.

The fleet market - defined as sales to companies running 25 or more vehicles - accounted last year for 42 per cent of the overall UK new car market of 1.78m. Its share has jumped from only 27 per cent in 1987.

The business market - defined as sales to companies running between two and 24 vehicles - accounted for additional sales of around 350,000.

Nissan, which has the largest share of any Japanese carmaker in both the UK and in west Europe, estimates that two out of every three new car purchases in the UK are made with company money.

These sectors cannot be ignored by any of the world's leading carmakers aiming to capture a significant share of the UK new car market.

As long as the Japanese carmakers were constrained by quota limits on direct vehicle exports from Japan, they preferred to direct their main attention to the retail market, but that picture is now changing dramatically, as they build up local sources of production in Europe.

Nissan, Toyota and Honda have their first Japanese car assembly plants in operation and they are all located in the UK. As far as the fleet market is concerned, this gives them the opportunity of breaking through any remaining prejudices on the part of the big

fleets against buying cars that are not British or European-built.

The quota restraints on direct exports from Japan are in any case being eased, as the European Union moves towards removing all restrictions on car imports by the end of 1993.

In the case of Nissan, the remaining quota restrictions are already of little significance for its UK sales efforts, however, as 70 per cent of the vehicles it sells in Britain are now European-built.

It was the first Japanese carmaker to begin car production

We are going forward carefully and comfortably'

In Europe in 1986, and by last year its output in the UK had jumped to 246,281 of which 74 per cent were exported.

Honda and Toyota both began car production in the UK in late 1992. Toyota output at its plant at Burnaston, Derby, totalled 37,314 last year and is forecast to rise to 100,000 this year. Honda produced 32,139 cars at its plant at Swindon, Wiltshire, last year and this is expected to reach 100,000 in 1995, when it adds assembly of a second car range.

All three Japanese carmakers chose large family cars as their first models for local production in Europe, models which sell to the heart of the fleet market. The Nissan Primera, the Toyota Carina E, and

the Honda Accord are competing directly with the best-selling fleet cars of Ford and Vauxhall, the Mondeo and the Cavalier.

Honda claims that it is targeting the user-chooser company car driver rather than the large fleets, which have only one of two makes. "There is little profit in that sector," it says, "and competition between Ford and Vauxhall is cut-throat." It expects around 50 per cent of the UK sales of its Swindon-produced Accord to be company purchases.

Honda says that it cannot match Ford and Vauxhall discounts, but it claims that the overall running costs of the Accord are lower than for its rivals because of better second-hand values.

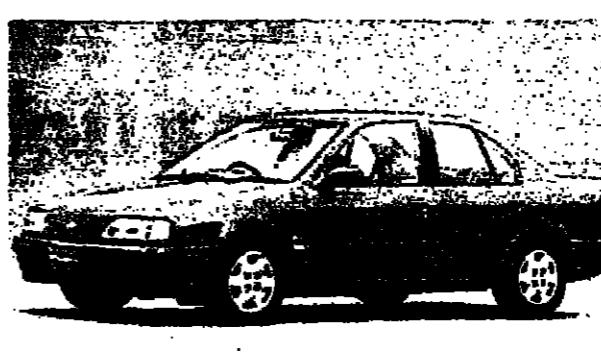
Nissan has faced a particular sales and marketing challenge in Britain, as it seeks to rebuild its share of the UK market following the setbacks it suffered during its long-running legal battle with Nissan Motor (GB).

As part of this effort it is increasing its presence in particular in the fleet market. Mr Green forecasts that fleet sales will account for 25 per cent of Nissan's new car sales this year compared with less than 20 per cent in 1993.

While the fleet sales market is dominated by the traditional big four groups in the UK new car market, Ford, General Motors (Vauxhall), Rover and the PSA Peugeot Citroën group of France, the Japanese car-



□ Toyota Carina E, made at Burnaston, Derbyshire



□ Nissan's Primera, a large family car made at Sunderland



□ The Honda Accord, made at Swindon, Wiltshire

to claim around 3 per cent of the fleet market.

Nissan has built up a 16-strong fleet sales department including six field staff, and is now running a fleet of 400 demonstrator vehicles. Two managers specialise in looking after the top 80 contract hire and leasing companies in the country.

Having reached its initial targets in the market for large fleets, Nissan has also started to pay more attention to the local business and medium fleet sectors with the launch of its Nissan In Business dealer programme.

To date 52 of its larger dealers have been selected to join the initiative, which is designed to complement the group's national fleet activities and build more company sales in local markets.

According to Mr Simon Rutherford, NMGB national fleet sales manager, Nissan is aiming to increase its fleet sales to around 24,000 this year.

1.326, but sales have doubled each year since to 2,690 in 1991, 5,521 in 1992 and 12,120 last year.

In the same period the share of Toyota's UK sales derived from the fleet market has risen from 3 per cent in 1990 to 23 per cent last year, while its share of the overall UK fleet market has jumped from 0.2 per cent to 1.6 per cent in the same period.

Toyota is aiming to increase its fleet sales again this year by close to 50 per cent to 18,000 according to Mr Brian Mahony, Toyota (GB)'s corporate business director. He expects fleet sales to be accounting for as much as 30 per cent of Toyota's total UK car sales by the end of the year with the share reaching as much as one-third over the longer-term.

The UK-produced Carina is accounting for 55-60 per cent of Toyota's fleet sales, and half of the group's fleet sales are to contract hire and leasing companies.

From one person in 1990 the Toyota (GB) fleet sales department has grown to 14, its fleet of demonstrator vehicles has jumped from 8 to 200, and its database of potential fleet customers has climbed from 1,200 to 11,500.

Toyota has chosen 80 dealers from its 270-strong network as its main strategic fleet dealers, and it is here that it has concentrated its specialist training efforts. "We are now a player in this market, and we are going forward carefully and comfortably," says Mr Mahony.

■ User profile: LUCAS

Preference for Rovers

Restructuring, down-sizing, re-organising - all flourishing euphemisms to disguise the painful need to get costs into line with sales. Of all the perks once available to company executives, the greatest, the car, is under attack from all directions.

Lucas Industries is another example of what can be done with a bit of creative attention resulting from commercial pressure. In the course of a year Lucas now reckons to be making savings of £2m through significantly changing its company car practices. While the overall car pool has stayed constant, with around 2,000 vehicles, its sourcing and servicing of that pool has considerably altered.

There are two categories of employees entitled to a company car at Lucas, the essential user - where it is a tool of the job, a function of doing thousands of miles annually on company business - and management executives whose position in the company hierarchy entitles them to a car as part of their overall package.

In January, 1993, the company began looking into its company car policies, with a view to *tightening up* the costs and bringing some managerial order to what was rather a hotch-potch of choice. "In a sense we were running what was a whole series of mini-fleets, which was both very expensive and sometimes confusing. It didn't make a lot of sense," says the company.

Until last year both categories of user - essential car and management - were able to exercise a reasonable amount of choice over brand and model; users were able to choose from six different manufacturers, have any model within a certain price bracket, and could choose from diesel or petrol.

No longer. In cost-conscious times some things have to go, and essential car users now

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rostrum either, with the Sunderland-built Primera winning **FLEET** awards accolades since its launch and in 1993 the Micra being the first British car to win the coveted European Car Of The Year Award for many years. If you want to back a British winner, you can with a Nissan. For more information please phone 0823 889 466. Or send your business card to: Nissan Fleet, The Rivers Office Park, Denham Way, Maple Cross, Hertfordshire WD3 2VS.

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On April 6 the Inland Revenue introduced a new regime for taxing the private benefit employees enjoy from the use of their company cars.

Out went the awkward 20 year-old system under which tax payable was assessed by means of scale charges on a matrix of car price and engine capacity bands. In came a much simpler system, based on a straightforward percentage of a car's list price plus extras at time of purchase.

The new regime has a considerable impact on individuals and their current cars, creating thousands of winners and losers in net tax payment terms. But it is claimed by the Government not to increase the overall burden of company car taxation. In the Government's view, the company car became tax neutral - in other words, as a benefit it became taxed

fairly - when scale charges were last increased for the 1993/94 tax year.

Impact on individuals aside, there is one very considerable benefit in the new regime for all involved in company cars.

Because it is based on fixed percentages of list prices, the regime is self-adjusting. Provided the government makes no changes to the percentages themselves - and this would be difficult now that it has proclaimed the level of company car taxation to be fair - the assessed taxable benefit will rise automatically with new car prices. Fleet managers and

company car users alike should have a more stable framework within which to plan policies or make car choices.

For the motor industry and the dealers, especially, the new regime should thus end the period of uncertainty which traditionally set in before each Budget, as rumours circulated about how much company car taxes were likely to rise that year.

Particularly at the end of the 1980s, there was good reason for the company car sector to be fearful every time the Chancellor rose to his feet, because

company car taxes were more than doubled within five years. The essential elements of the new regime are:

- All employees earning over £3,500 a year and with the benefit of private use of a company car are liable to pay tax on this benefit.

In turn, each of these percentages is reduced by one-third in cases where a car becomes more than four years old during the tax year under assessment. Thus, the 35 per cent assessment would become 23.3 per cent; the 23.3 per cent drops to 18.56 per cent, and the 11.77 to just 7.78 per cent.

As a result of intensive lobbying by luxury car makers such as Rolls-Royce and Aston Martin, whose £100,000-plus cars would be excessively disadvantaged by the scheme, there is a cap, or list price upper limit of £90,000 above which the same tax would be assessed irrespective of price.

When the outlines of the list price scheme were announced, speculation was rife that a market could rapidly develop in extras fitted after the purchase, to lower the tax burden.

Since then, however, the Inland Revenue has framed its definitions more tightly and the list price has to comprise:

- manufacturer's, importer's

the old regime, as merely cars over four years old of a certain engine capacity, even if the car in question was a £260,000 Ferrari from the 1950s or 1960s.

Hopes that a similar car could be valued for tax purposes, on its 40-year-old list price have been dashed if it is adjudged to have an open market value of £15,000 or more the Inland Revenue will value it.

There are no changes to the basis on which fuel provided for an employee's private benefit is taxed. This is the one area which is not self-adjusting and for the current tax year is assessed at £540 for a car of under 1.4 litres, £510 for 1.4-2 litre cars, £1,200 for over 2 litres, and £280 and £270 respectively for diesels of under and over 2 litres.

In all cases, the employee will actually pay 25 per cent or 40 per cent of all the above amounts, depending on his or her marginal tax rate.

Employers must also pay National Insurance contributions amounting to 11.2 per cent of the benefit to the employee or private use of the car and on the fuel benefit where applicable.

They will face a number of other new obligations, including to make quarterly returns starting in July, identifying who has received, changed or handed back a company car and when, together with details of model, fuel used, and price, any contribution by employee and the expected annual business mileage.

On this page, John Griffiths examines the implications of UK tax changes for company car owners

Simplicity and clarity at last

TABLE 2: BREAK-EVEN LIST PRICES

Banding	Break-even list price (£)	2,500 miles or less	Annual taxable benefit (£)	2,501-17,999 miles	18,000+ miles
More than £29,000	43,029	15,060	10,040	5,020	3,451
£19,251-22,000	26,614	9,315	6,210	3,105	2,228
Less than £19,250					
Engine size					
1400cc or less	8,900	3,465	2,310	1,155	787
1401-2000cc	12,614	4,485	2,980	1,495	1,045
Over 2000cc	20,571	7,200	4,800	2,400	1,700

Source: Ernst & Young

Winners and losers

Hundreds of thousands of winners and losers have been created by the revised company car taxation system, even though the government does not expect to increase its tax intake.

The majority of the UK's estimated 2m company car users should see their tax bill this year rise or fall by only small amounts following the introduction of the new system earlier this month.

But some are in for a nasty shock with fundamental implications for their, and their companies', future car choices and policies.

Increases of up to £600 in actual tax payable may be faced by the many executives who cover between 2,500 and 18,000 business miles a year and operate so-called "tax break specials" - cars costing just under the old £19,250 price band with engines of just under two litres.

What makes an employee a winner or loser and how are the sums involved calculated?

The process is relatively simple.

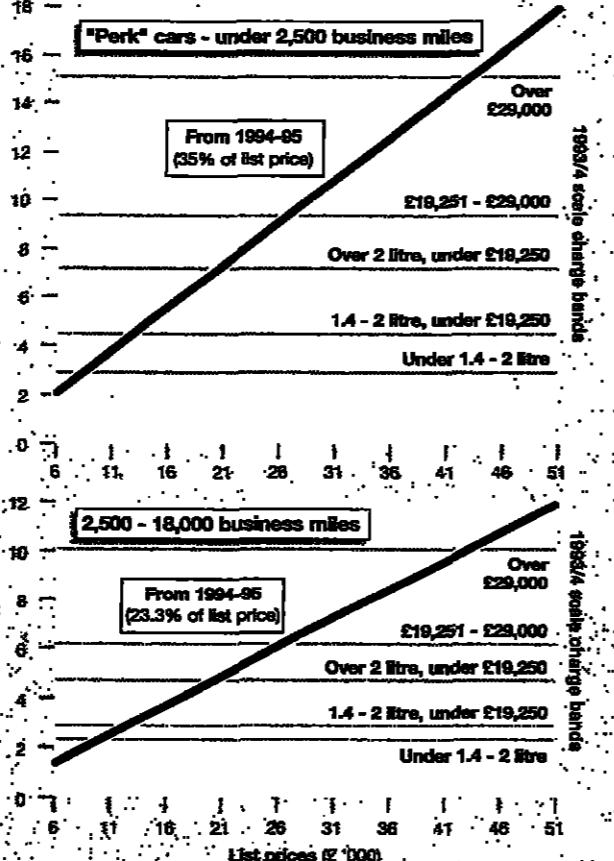
The accompanying tables show:

- TABLE 1. The tax scale charges for 1993/94 plus the price and engine capacity bands by which they were determined. The table also shows reductions in the assessed benefit occasioned by three business mileage thresholds - under 2,500 miles, between 2,500 and 18,000 miles, and over 18,000 miles.

The new tax system is based on a percentage of the car's list price. The percentage for a driver covering under 2,500 business miles is 35 per cent

TABLE 3: TAX - WINNERS AND LOSERS

Tax assessment: £100



for between 2,500 and 18,000 business miles this reduces to 23.3 per cent, and to 11.77 per cent for over 18,000 business miles.

Drivers should deduct a further one-third in each case if the car becomes more than four years old during the relevant tax year.

TABLE 2 provides a reference guide to the break-even points between the old regime and the new.

Take, for example, drivers who covered 2,500 to 18,000 miles

TABLE 4: HOW MUCH WILL YOUR CAR COST YOU? (£)

Model	List price	Old scale charge	New benefit value	Difference	Change to tax bill
Rolls-Royce Silver Spur III	119,428	10,040	18,687	8,627	3,451
Porsche 911 3.6 Turbo	80,489	10,040	18,687	8,627	3,451
Mercedes-Benz SL 500	74,400	10,040	17,380	7,320	2,928
Jaguar XJ 12	48,800	10,040	11,387	1,347	539
BMW 730i V8	38,550	10,040	8,995	-1,045	-418
Range Rover Vogue SE	36,130	10,040	8,490	-1,610	-644
Jaguar XJ6 4.0S	33,700	10,040	7,863	-2,177	-871
Rover Sterling	27,985	6,210	6,532	322	123
BMW 520i	25,650	6,210	6,252	-178	-71
BMW 320i 2.0i	20,445	4,468	4,724	256	994
Ford Granada 2.0i Ghia	18,160	2,990	3,857	867	347
Vauxhall Carlton Piazza 2.0i	16,590	2,990	3,722	732	293
Vauxhall Cavalier 2.0i SRI	14,325	2,990	3,343	353	141
Ford Mondeo 1.6 GLX	13,300	2,990	3,103	113	45
Rover 214 SLi	11,985	2,310	2,797	487	165
Peugeot 405 GL 1.6i	11,820	2,310	2,711	279	111
Ford Escort 1.4L 3dr	9,775	2,310	2,281	-29	-12
Mini Mayfair	6,795	2,310	1,588	-725	-290

Source: Ernst & Young

Source: W.F. Corrison

TABLE 1: 1993/4 TAX SCALE CHANGES CARS UNDER 4 YEARS OLD

Original Market value	Engine size	High business mileage (£/2,500 miles or more)	Average business mileage (£/2,501-17,999 miles or less)	Low business mileage (£/18,000+ miles or less)
Up to 19,250	0-1400	1,155	2,310	3,455
	1401-2000	1,495	2,990	4,485
	2001+	2,400	4,800	7,200
19,251 to 29,000	All	3,105	6,210	9,315
Over 29,000	All	5,020	10,040	15,060

CARS OVER 4 YEARS OLD

Original Market value	Engine size	High business mileage (£/16,000 miles or more)	Average business mileage (£/16,001-17,999 miles or less)	Low business mileage (£/18,000+ miles or less)
Up to 19,250	0-1400	790	1,580	2,370
	1401-2000	1,015	2,030	3,045
	2001+	1,610	3,220	4,830
19,251 to 29,000	All	2,030	4,180	6,270
Over 29,000	All	3,330	6,880	9,990

business miles in 1.4 to two-litre cars costing up to £19,250 under the old system. They will have to run a replacement car costing no more than £13,814 if a higher tax bill is not to be incurred.

It is in this category that some of the loudest squeals of protest are being heard.

- TABLE 2 provides a reference guide to the break-even points between the old regime and the new.

The heaviest losers are those driving less than 2,500 business miles a year with cars at the £20,000 ceiling where an additional actual tax bill of £7,100 will be incurred.

However, such drivers are unlikely to receive much sympathy from those with more utilitarian cars in the under two-litre category.

The conclusion, according to Stoy Benefit's managing director, Mr Brian Friedman, had to be that, while the company car was no longer as tax advantageous as it used to be, "there are still many whom it personal factors

remain so".

The government's policy towards taxing company cars "may, therefore, be said to have been effective in producing the much more balanced position revealed by the survey", he added.

However, whether an individual is better off taking cash instead of a car depends very much on personal circumstances and requires analysis of a number of variables.

These could include the mix of business mileage to private mileage, the cost of finance, interest forgone and the mileage rate for use of a private car on business.

We don't bet on the future and we don't predict the future values of cars," says Leslie Allen, director and managing editor of the motor trade's used car price bible, Glass's Guide, "because it really isn't possible to see what will happen in the future."

Try telling that to the growing band of companies doing exactly that - publishing rival price guides which claim to predict accurately the price of cars three or four years ahead.

The need for such information is clear. Leasing companies buying fleets of new cars want an idea of how much those same cars will fetch tomorrow.

"It's the whole basis of the leasing industry," says Colin McLean, chairman of the British Valuers, Rental and Leasing Association's leasing and fleet committee, "and clearly the biggest pitfall for lease companies is that they get the future values wrong."

But do the price guides get them right? Sometimes not, says Alex D'Adda, managing director of Evesham-based Leasecontracts, a mid-sized company which runs 12,000 cars for UK-based clients. D'Adda has recently spoken out against price guides, citing what he believes are their vastly inflated future values for a number of diesel cars when compared with their petrol counterparts.

"How can one possibly believe, as CAP and Yellow

Book are proposing, that a BMW 323TDS Touring model is going to be worth vastly more than the equivalent petrol model?" asks D'Adda.

CAP Monitor is published by CAP Nationwide Motor Research, based in Skipton, North Yorkshire, and is the brainchild of John Procter and John Nolan, two Yorkshire car dealers who set up the organisation in 1975 and still own it.

Their first publication was the Black Book, brought out specifically to rival Glass's Guide. Like Glass's, it is a monthly publication which lists values for used cars. CAP has since launched similar books for different markets: Red Book for commercial vehicles, Green Book for motorcycles. In 1991, it launched Monitor, the publication which later sold it to consumer publishing group EMAP-Response.

Yellow Book's publisher, Bill Mason, says there are currently 300 subscribers, but adds that the figure is growing rapidly.

CAP's Black Book and Glass's Guide live and breed on today's information and, in the case of secondhand prices, this information comes from the trade. Glass's Guide relies

mainly on a network of car dealers, auction houses and fleet managers, all of which feed prices realised in dealerships and auction rooms into the guide's headquarters in Weybridge, Surrey. Glass has six full-time editors, each conducting around 250 face-to-face interviews a month with people in the motor trade.

CAP - it stands for Current Actual Prices - has a team of 15 editors, former motor trade sales people. They receive price information from a team of 20 researchers, who travel up and down the country visiting dealers and auction houses and recording realised prices. This information is fed into CAP's computer, then published.

When it comes to future residual values, the job is not so straightforward, especially when a new car comes on to the market. How does one

work out, for example, a Rover 600's future value?

Professor James Morrell for additional price information.

EMAP-Response clearly sees a substantial market in price and cost information for fleet and leasing customers, a factor behind its recent launch of the awkwardly named TOPCALC system (Total Fleet Operating Cost Analysis), described as an independent guide to the life costs of vehicle fleets. This computer-based system can be used to call up information about any car, covering a range of 10,000 to 40,000 miles a year.

The system can give the total costs of the operating life of the car over any period up to four years, or they can be broken down into monthly and pence-per-mile figures. Additionally TOPCALC can supply details of car manufacturers' retail prices, fuel and maintenance costs, factory fitted

options and, the big one, future residual values.

For the companies operating these price guides, it is a highly lucrative business. For example, Glass's 47,000 subscribers are said to pay a minimum annual fee of £125 for the monthly guide and £250 a year if they opt for the computer disk version. CAP charges £130 a year for its Black Book, and Yellow Book costs £274.

But how well do these guides do their job, and do they exert an influence on the market which is out of proportion to their ability and knowledge?

"There has certainly been a

concern

in the industry that

CAP Monitor and Yellow Book

try to predict, rather than forecast, and there is a difference," says Howard Thomas, operations director at Lease Plan Europe's largest car leasing company, running more than 200,000 cars for clients.

"Obviously, because our

whole industry

is based on the

final value

of a car we purchase today, mistakes can be very costly indeed. I simply don't think some of the price guides have enough information to make some of the judgments they do."

"This is underlined by the

cases where the rival guides

sometimes show thousands of

pounds difference on the same car. The reality here is that the motor trade pays in pound

notes - they are the ones who realise the real value of a car."

Alex D'Adda at Leasecontracts says that he, too, has seen differences in the values of cars in the price guides, and it worries him. "We recently sold £2m worth of used company cars, cars whose residual value had to be worked out three years ago. We had to get it right. One per cent out, and we'd have been seriously out of pocket with obvious implications for our company and our clients. We have to put our money where our mouth is, the price guides don't have to do that."

The BVRLA is also concerned about the residual values of cars and is not content to rely on the price guides. Over the past two years, it has been building its own comprehensive database, taking confidential information from 26 of its most representative member companies on projected residuals, as well as realised residuals.

The results of the BVRLA Residual Value Survey are supplied to the 28 companies which contribute, giving them a good picture of trends in the industry. All other BVRLA member companies can receive the report for a small fee.

"We have to remember that it's always going to be very difficult to forecast three or four years ahead," says McLean, "and we also have to look at factors other than the car itself - for example, the likely inflation during that period, any changes in taxation, price of fuel, anything like that which could influence the final value. As far as the price guides are concerned, I don't feel that they exert too much influence in the market."

A plethora of rival price lists are being used by dealers. Tony Bosworth examines their merits

Multi-coloured swapshops



All the world's a market: a dealer bids via satellite television to an auctioneer in the Portham studio of Auction Vision, which claims to have run the first international car auction with this kind of technology

Glass's Guide was launched in 1933 and is claimed to be part of the oldest UK research body

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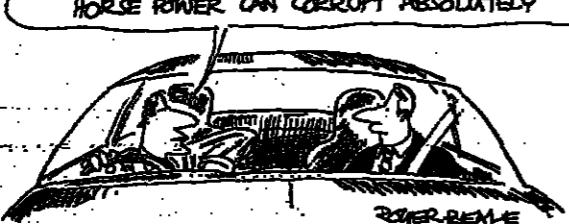
■ Operator profile: ASDA

Need before status

All the UK's big food retailers are finding their margins under pressure these days. This is leading to a renewed determination to keep down costs, including very often a re-think on company car policies, writes GARY MEAD.

One of the more determined approaches has been that of Asda, fourth-biggest of the supermarket groups, serving about 4m customers weekly.

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Asda says the "new flexibility has been very popular with car drivers". The policy gives those eligible for a company car a wide range of choice of make and brand, the only restrictions being for insurance reasons on "hot hatches", two-seaters or soft tops. Previously only a narrow narrow range of cars was available.

As part of its efforts to

tighten cost controls Asda at the same time altered its policy on replacements. Where it was three years or 60,000 miles, it is now four years or 80,000 miles.

The company says it encourages the use of diesels because of greater fuel efficiency. Individuals are offered the choice of a better model than he or she would otherwise be eligible for, if the choice is a diesel model.

Asda operates a single supplier policy and has used Avis for the past five years, though it does periodically put the business out for competitive tendering. It says that econo-

mies of scale, plus the ease of dealing with a single supplier, suits it better than having a range of different suppliers. Moreover, it has out-sourced most of its fleet administration directly with Avis on all matters relating to their cars.

The biggest issue concerns the new tax regime, and it is beneficial to drive a company car. So far only 20 Asda executives have decided to take up the cash allowance being offered instead of the company car.

The company has only been offering the cash offer for a year, and the offer can be taken up only when a car comes up for replacement, so it remains early days. The company says it expects the proportion taking up the cash offer to increase steadily. The allowance reflects the lease price, plus petrol and insurance costs.

Asda executives who do modest business mileage are becoming very sensitive to list prices when selecting their new car - a natural response in the circumstances.

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GLASS'S GUIDE

Rented and leased vehicles are increasingly likely to be stolen, says Tony Bosworth

Not all customers are honest

Such is the growing incidence of theft of cars in the UK that Avis staff are now taking photographs of people who want to rent their vehicles.

"We're using this system at high risk locations", says Avis Operations Director, Steve Maltby, "and we'd rather not rent to those who won't have their picture taken."

Maltby is also chairman of the security committee of the British Vehicle Rental and Leasing Association (BVRLA) and is concerned at the numbers of vehicles being stolen both in the leasing and daily rental sectors of the market.

"It's costing our members £125.5m a year", he says, "and when you consider that 60 per cent of the light commercial vehicles which are stolen are never recovered, and some 17 per cent of the cars are never seen again, you can see the scale of the problem."

Of the 1.2m cars run by BVRLA members, 3 per cent of the leasing cars and 3.5 per cent of the daily rental cars are stolen every year.

Interestingly, Avis carried out a sample test in its Northern Ireland operation which significantly cut down on theft.

Of its 400 fleet cars, some 21 were fitted with an expensive engine immobiliser, while the others were supplied with a steering wheel lock. Some of Maltby's colleagues scoffed at the garishly coloured lock, but his action was soon vindicated.

"Within two weeks, seven of the cars fitted with engine immobilisers had been broken into, but those cars fitted with the steering wheel lock were untouched."

The point is, it's highly visible, so it's a deterrent to the petty thief, and he's usually the one who breaks into cars. He sees the steering wheel lock, he goes to the next car which isn't protected."

And thereby hangs the next problem. Many in the leasing

industry believe that the car manufacturers and the government must do more to protect all vehicles from the criminal.

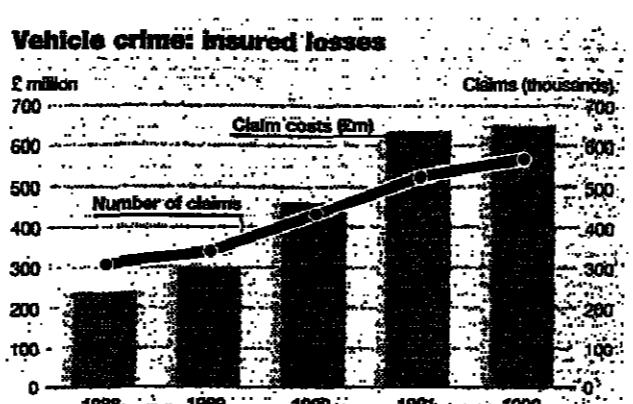
The actual theft of vehicles seems to be slightly slowing down, says Howard Thomas, operations director of Lease Plan, Europe's largest vehicle lease company, though thefts from vehicles are still very evident. "What annoys me is that today the anti-theft technology is proven, and it's relatively inexpensive, and yet some of the vehicle manufacturers are still not putting enough standard anti-theft equipment into cars." As an example, Thomas points to the number of cars which are fitted with a simple perimeter alarm.

"Some buyers haven't a clue what this really is", says Thomas, "and many come out of the showroom with the idea that it protects the car. But it only protects the doors, and perhaps the bonnet and boot. It does not stop the criminal smashing the window and reaching inside and taking whatever is in the car. With this sort of cheap alarm system such a thief doesn't even activate the alarm."

Thomas adds that a car's image also attracts the thief. "We get far more break-ins of BMWs than we do of Ford Mondeos or Vauxhall Cavaliers, though usually the theft is because there's a good in-car entertainment package there. What we like to see is a sound system which is built into the car, which forms part of the build of that car, so it cannot be taken out, and if it is, then it's of no use."

There had been important strides, for example the Vauxhall Astra where the radio's display was not part of the unit itself, but some manufacturers were still doing only half a job.

Take the new Renault Laguna. It had an easily stealable radio, which was not built into the car. "To us this is a



distinct disadvantage." Thomas points to other cars where there are similar problems.

The Citroen Xantia has engine immobilisation, which we see as a very important feature, but you cannot get it on the diesel models, the best sellers are still doing only half a job.

This is a view echoed by others in the industry. As Steve Maltby points out, "the car

manufacturers are generally doing more, responding to pressure from government as much as anybody else, but one of the sad things is that while they are increasingly putting security of all types in their most up-market models, there are generally less anti-theft measures across their ranges. Whether somebody is paying £6,000 or £20,000 for a car he should be entitled to a decent

level of security. Car manufacturers who are not supplying anti-theft across their ranges are not supplying a proper service to the customer."

Ford, now considered by many in the industry to be at the cutting edge of anti-theft technology, disagrees.

"We have alarms on all of our models as standard, with the exception of the four-wheel-drive Maverick", says Ford's Don Hume, "and all of our Fiestas and Escorts now come, as standard, with the transponder key, each of which has a one in 10 trillion start code programmed into it. Without the right key it's not possible to start the engine."

But Ford also still fits perimeter alarms to many cars, rather than a full ultrasonic system. That said, Ford is testing a tracking device which can tell a control room where a specific car is at any time.

A similar device is used by Swindon-based Datatrak who can track stolen vehicles, directing the police to them, wherever they are. This system has proved especially useful to safeguard valuable freight.

There are other advanced systems being tested by police forces throughout the country. One of the most interesting is a device which couples a transmitter in the hire car with a receiver fitted into police cars. Should the car be stolen, the police could not only track it, but once they got close enough they could activate the receiver to slow down the stolen car, stopping it safely, and then presumably arresting the thief. If on-going tests are successful and the system gets Home Office approval it could be fitted as standard on some expensive cars next year.

In tandem with their own tracking device, Ford is also continuing to experiment with satellite tracking. This system would ensure that at any given time the car could be pinpointed - within seconds - wherever it is in the world. Clearly anti-theft technology will continue to improve, but caution is required with some of these devices. Three years ago a British company developed a system which locked the thief in the car. That is not always a good idea.

Mr Ney says that accident frequency rates of 60 per cent, in which six drivers out of every 10 insured have an accident, are typical for motor fleets, compared with 20 to 25 per cent for private motorists.

Mr Ney cites some examples of accident frequency rates of more than 100 per cent.

So why is fleet insurance becoming cheaper? One reason is that a number of new insur-

ers are chasing business.

Mr Gibbons says that up to a dozen Lloyd's syndicates are now "dabbling" in motor fleet business, compared with five or six syndicates underwriting the business last year.

In addition, a number of companies who treated motor fleet business with "disdain" a year ago are now rediscovering their appetite for the class.

Mr Ney suggests that rate competition in the personal motor market, which has been fired by the growth of direct telephone-based companies such as Direct Line, Churchill and The Insurance Service, is now "bleeding through to the fleet market".

The implication here is that companies who are losing significant portions of the personal market to their more

technologically advanced competitors are compensating by bidding competitively to win motor fleet business.

General Accident, the Perth-based composite, scaled back its involvement in the market for larger fleets last March. Mr Nigel Lister, the company's assistant general manager (UK), says that even in current market conditions there is still scope to press policyholders to introduce alarms, immobilisers and transponders to their vehicles. Transponders, small electronic tag devices embedded in the body of cars and lorries, allow the police to track the whereabouts of stolen vehicles.

However Mr Lister and Mr Ney are less optimistic. Mr Ney says: "Forward-thinking companies are always going to embrace risk management but for many the motivation to improve risk is financially driven. If premium costs fall, it makes the benefits of driver testing less attractive."

General Accident introduced an arrangement which offered discounts for fleet managers who sent their drivers on approved training courses, but Mr Lister says that take-up was limited.

"In a surprising number of cases we just got a blank look. People would say 'we just can't afford to have a driver off the road'."

Many people were just not interested "despite all the hype", added Mr Lister. Those companies that practise risk management are "shining beacons. They are very conspicuous indeed."

Insurance rates have peaked, says Richard Lapper

Time for a breather

Buyers of motor fleet insurance have faced significant increases in their costs in the last three years.

In response to heavy theft and accident losses on motor fleet business and after suffering their worst overall losses in the history, in 1991 and 1992 the UK's biggest insurance companies increased rates sharply and reduced their exposure to motor fleet insurance.

However, there have been signs recently that rates are beginning to fall as competition returns to the market.

"Rates are holding at present levels or if anything getting cheaper," says Mr David Ney, executive director of Willis Corroon Risk Management, the risk management arm of the insurance broker.

Royal Insurance, one of the country's largest composite insurers, which imposed rate rises of 24 per cent in 1992 and 15 per cent in 1993, said its rates remained flat at the beginning of this year.

And at Lloyd's, underwriters say rates are dropping. "There are definitely lower rates around. The prices at which business is being underwritten is tending to fall," says Mr Martin Gibbons, underwriter for Wessex Motor Policies at Lloyd's, part of the Wellington Group.

Mr Gibbons cautions, however, that the picture is uneven and that on average his group renewed most policies at the beginning of this year with small increases.

Although there has been some reduction in theft claims, partially reflecting the introduction of security devices by many fleet managers, drivers of company cars are still more likely to have an accident than drivers who use their own cars.

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Mr Ney cites some examples of accident frequency rates of more than 100 per cent.

So why is fleet insurance becoming cheaper? One reason is that a number of new insur-

ers are chasing business. "The whole thing shifts gears, moves sideways and just trundles along in the same old way," he says.

"It is the same old merry-go-round. I'm absolutely convinced that nobody is going to make money on large fleets."

Mr Lister says that one of the main difficulties faced by motor fleet underwriters is the long tail of liability claims, a problem which has become more acute since most bigger fleets usually limit their insurance to third party coverage.

Companies say Mr Lister is assessing its premium rates on the basis of a claims history stretching back only three years. Yet many of the heaviest claimers can take up to five years to crystallise.

The implications of this rate competition could undermine efforts by insurers to make fleet managers more safety and security conscious.

Mr Gibbons says that even in current market conditions there is still scope to press policyholders to introduce alarms, immobilisers and transponders to their vehicles.

Technologically advanced competitors are compensating by bidding competitively to win motor fleet business.

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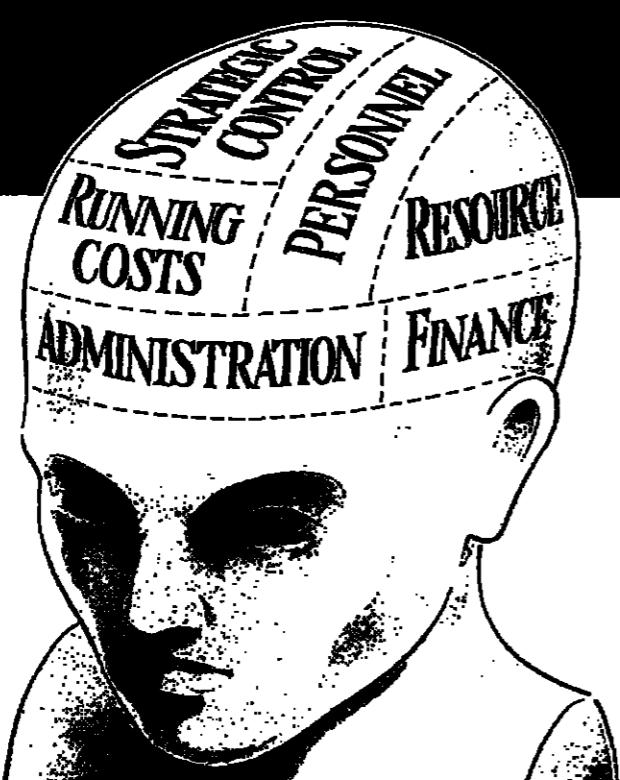
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Richard Lander

Bather

Demand for diesel passenger cars in the UK has been rising continually since 1990. The better-seller ride may now be slowing, but it has irreversibly changed the shape of the country's car market.

A decade ago, when diesels were bought by eccentric aficionados compelled to count every penny, they rarely rose above 1 per cent of the UK market. Now they account for a quarter of all new cars sold. That, though, is roughly where they will remain, according to market leader Ford.

The potential is there for a little more, but to some extent it will be restricted by availability," says Ford.

The dramatic overall trend in favour of diesels is accurately mirrored in fleet sales - those classified by the Society of Motor Manufacturers and Traders as over 25 units. Both fleet and retail diesel sales were up by around 70 per cent in the opening two months of this year, compared with a total market gain of just under 15 per cent.

Indeed, the early movement to diesel was largely led by fleets, whose hardened managers were under pressure to cut costs. "We used to make a saving of £1,000 per car per year," reports one fleet manager responsible for 1,100 cars. "It's not as much as that now, because residu-

als [trade jargon for re-sale values] are not as good, but we still make a saving of £400 on each car on fuel alone."

In round terms, a diesel engine is 25 to 30 per cent more economical than an equivalent petrol-engined model. Diesels tend to be more reliable and long-lived, too, according to Hertz Leasing.

Ford is spending £90m at Dagenham to lift output of turbo diesel engines to 1,650 a day.

As a result, resale values are higher, though the sheer numbers coming on to the used car market as a result of the boom have softened prices. Supply and demand probably means the end of really high resale values for diesels, though few expect the advantage to be eroded completely.

But the UK spurt was not entirely driven by costs. Other important factors

spurred the growth. The latest crop of high speed car diesel engines is very much more refined. They are quiet, smooth and powerful compared with older technology diesels. Citroën has a turbo diesel ZX which it would pit against any hot hatchback with petrol power.

Increasing the sophistication of engines was accompanied by a trend to make the cars in which they are installed much more appealing to customers. The days are long gone when diesel power was used only in no-frills economy models like taxis. Trim and equipment levels on offer today are similar to those of petrol cars. Now, for example, there are top level Ford Mondeo Ghias and Range Rover Vouges with diesel power.

At the same time, diesel models no longer carry such large price premiums over petrol, although Audi's advanced direct injection turbo diesel is considerably more than its petrol equivalent. The move by Citroën and Ford are much more representa-

tive. Those companies have opted for price parity between diesel and petrol for their Xantia and Mondeo models.

These developments so broadened the appeal of diesels that they have resulted in enormous changes to the UK car market.

While overall new car demand plunged from the 2.3m peak in 1989 to 1.58m in 1992, diesel sales grew in each of those three years by an average of about 19 per cent. When total demand picked up last year by 9 per cent, diesel sales shot ahead by almost 70 per cent. More diesels were sold last year than in the previous two years combined.

Even so, car makers were somewhat surprised by the strength of the development in the UK, where, unlike in many European countries, there is little difference between the pump prices of diesel and unleaded petrol.

But with UK diesel demand solid, and Europe's faltering sales recovery under way, car companies are going to need all

the diesel engines they can manufacture in order to hold on to market share. Companies without a strong diesel line-up are bound to lose out.

That is why Ford is investing £90m at its Dagenham factory to lift output of its latest 1.8-litre turbo diesel from the present capacity of 1,350 a day to 1,650. The unit,

Japan has lagged over diesel cars, but is now bowing to demand from Britain and Europe

introduced in the second half of last year, is crucial to Ford.

Fitted to Mondeo and Escort, it has taken the company from fourth in the diesel car pecking order to No.1.

General Motors, Vauxhall's parent company, is putting £200m into a new diesel unit at its manufacturing complex at Kaiserslautern, Germany. It will start production late next year, and be capable of prod-

ucing 250,000 units a year.

Meanwhile, GM is buying diesel engines for its European cars from its Japanese affiliate, Isuzu. In addition, it has just started sourcing larger diesels from BMW for the new Vauxhall Omega, which goes on sale this month.

Not that the diesel phenomenon is restricted to the large volume manufacturers. Even leading prestige car makers, whose wealthy customers are less influenced by the economics of diesels, are reporting good demand.

One in every eight new Mercedes-Benz sold in the UK last year was a diesel. Practically one in five BMWs sold in the country so far this year is a diesel.

The trend puts certain competitors at a disadvantage. Jaguar and Saab, for example, have traditionally eschewed diesel power, and are thus unable to take advantage of the present boom. But ignoring a quarter of the market cannot be done over the long term.

Similarly, Japanese companies in the past have put little effort into car diesel technology. Those policies were influenced by the absence of any diesel customers in Japan and the US, where Japan does far more business. But with Britain and the rest of Europe demanding diesels, that is having to change.

At 25 per cent of UK sales, diesels may have reached saturation point, says Richard Feast

Now most manufacturers are at it

At 25 per cent of UK sales, diesels may have reached saturation point, says Richard Feast

Lessors rely on the lure of the company car, says Martin Derrick

More powerful than money

Despite tax changes - including increases in certain instances - the company car remains a tax-efficient means of remuneration for all except the small percentage of the car in future, but the effects, if any, "will not be seen for another couple of years. Companies cannot change or take back all their business cars overnight, so if there are to be changes in the sort of cars that employees

choose, we'll see this when the normal time comes to replace current vehicles."

The changes he expects are that a proportion of drivers will turn to smaller and cheaper cars in order to reduce their own tax burden. He does not expect the contract hire and leasing market to contract. "The market is broadly very stable," he says. "All we have seen in the last couple of years is a slow down in the frequency of changes of cars - but the number of vehicles on lease or contract hire has remained a very steady 30 per cent of the total company car market."

That market last year was 740,000 new cars delivered to fleets and this year he expects a modest increase to possibly 760,000.

But although the market size seems to be constant, the range and kind of services demanded of contract hire and leasing companies is changing. According to Geoff Cobley, managing director of Fleet Marketing Services, while most enquiries in the first quarter of this year were for contract hire, there is also

strong interest in personal leasing schemes, fleet management/maintenance, and insurance claims management.

Contract hire is back at the top of the inquiry tree, he says, because companies which held on to cars through the recession are now more confident and are ordering new cars.

As far as personal leasing

is concerned, in the last six months FMS executives say they have spoken to 160 big fleet operators about this scheme in face to face interviews. Geoff Cobley sees it as potentially a big force in future contract hire business, but others are less certain that the market is truly ready for private leasing.

"Though there must be one or two companies in difficulties acquisitions and mergers are running at normal levels. This is a very mature market and for the most part its players are mature businesses.

and it's not there yet," says Mr Spellins.

"At the moment, considerable interest is being expressed in outsourcing, a system whereby the contract hire company takes over virtually all the running of the fleet on behalf of the company. Not all our customers, however, want this. Our job is to deliver what the customers want in the way in which they want it delivered."

Contract hire and leasing companies are finding they need to provide ever higher levels of service while at the same time keeping costs to a minimum - because price competition is rife.

The consequences of over-ambitious price competition - usually achieved by gambling on re-sale values three years down the line - can be seen from time to time in the collapse or take-over of a contract hire company - including a number of well-publicised examples.

But, says Mr Terry Nunn, chairman of the British Vehicle Rental and Leasing Association (BVRLA), there is no sign of any dramatic changes in the market.

"Though there must be one or two companies in difficulties acquisitions and mergers are running at normal levels. This is a very mature market and for the most part its players are mature businesses.

M&S has switched to outsourcing. Kenneth Gooding learns why

Third party benefits

Mr David Dennis, compensation manager for Marks & Spencer, has explained why one of Britain's leading retail groups decided to make changes in the way it handled its fleet of 1,200 company vehicles.

"The company car is an extremely important benefit. But it is more than just the provision of wheels.

"It is the total service that matters, the removal of hassles over such things as maintenance, replacement and so on." By moving to out-sourcing, he says, "we've taken a big step forward to enhance this benefit."

Out-sourcing is the latest buzzword in the vehicle fleet management business. This is when a company delegates all its fleet management to a specialist third-party, eliminating the need for dedicated in-house support personnel.

"Put quite simply, it is our nominated contract hire supplier managing all the other suppliers to that customer. So all invoices for monthly rentals, excess mileages, or whatever, are controlled by the nominated supplier, who then provides the client with one

consolidated invoice for auditing," explains Mr Neil Pyke, managing director of Cowie Interleasing, the UK's biggest vehicle contract hire company. Cowie has the Marks & Spencer out-sourcing contract.

He said: "We replace the client's software with our own and his people with our people. Although based at our head office, they answer the phone in the client's name. The benefits are that the client has only

one set of invoices to audit and we free his own staff to concentrate on other, perhaps more important, core activities."

Mr Dennis said there were two main reasons why M&S moved to out-sourcing: to reduce the administrative burden, of course, and to shorten the communication lines between the company car driver and the people providing the day-to-day service.

No longer does the driver have to contact the M&S fleet department and then wait

while it contacts the car supplier. "With the new arrangements, the driver rings Cowie and gets an instant answer in most cases." M&S was already running its company car fleet "ridiculously efficiently," according to Mr Dennis. It had a fleet manager with one assistant. Staffing remained the same after the change to out-sourcing, but the fleet manager had other jobs to do, such as looking after group travel arrangements.

There are four women at Cowie devoting their entire working time to handling the M&S fleet. Previously M&S had its cars on four-year contract hire from three suppliers, including Cowie.

The other two companies are still responsible for maintaining their vehicles but liaise with Cowie. Mr Dennis says that M&S will continue with a second company car supplier - Kenning LeaseLine - which will have about 15 per cent of the total business "to maintain a competitive element and to provide us with market intelligence."

Out-sourcing is not suitable for every company, according to Mr Colin Grant-Wilson,

managing director of LeasePlan UK. He told a recent meeting of the Institute of Directors that there had to be "an out-sourcing culture" within the company moving to this style of management. "It is risky to go into out-sourcing for the first time with the company car. The skills required are different."

Companies thinking of out-sourcing their fleets had to make careful preparations, insisted Mr Grant-Wilson. "It has to be got right from the start. You have to ensure that you have identified all the elements and have negotiated with a supplier exactly what you expect from him."

According to the British Vehicle Rental and Leasing Association (BVRLA), the most recent survey of its members' fleets showed that the "notable trend towards the concept of out-sourcing" has helped contract hire and leasehold purchases increase their share of the available market. This is because these two methods of company car acquisition incorporate a high degree of fleet management support.

Contract hire involves a rental agreement at a fixed price and for a fixed term which is not usually less than two years. The supplier, or lessor, retains ownership of the vehicle and takes all the risks, including resale. The vehicle's user, or lessee, is buying a service, and therefore does not show the vehicles on its balance sheet. The contract may or may not require the lessor to provide maintenance or other support services.

The disadvantages of contract hire include inflexibility, higher cost to compensate the lessor for the finance provided, excess mileage charges for exceeding contractual mileages and early termination policies which can be restrictive and costly.

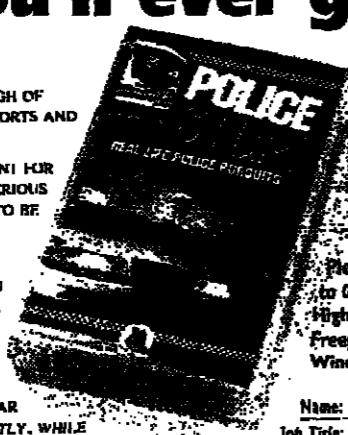
BVRLA says that, as contract hire is longer-established than contract purchase, it has been experiencing slower growth. Contract purchase, however, showed a 32.2 per cent growth among BVRLA members in 1993, "testimony to its greater acceptance among vehicle users, increased awareness of its benefits, an enhanced confidence in its legal foundation and the higher number of fleet cars costing more than £12,000 for which contract purchase is a more tax-efficient means of acquisition."

Contract purchase involves the provision of vehicles under a funding arrangement that is not a lease, but an agreement to purchase whereby the vehicle supplier agrees to buy back the fleet at the end of a fixed period for a pre-determined sum.

The risks of ownership are therefore transferred to the supplier, although the fleet must be shown on the user's balance sheet. The supplier may also provide maintenance and other support services with the vehicles.

BVRLA's research showed that the rise in contract purchase's popularity caused a drop in the use of finance leasing and fleet management.

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■ TEST DRIVE REVIEW OF THE 1994
OFFERINGS FOR FLEET PURCHASERS

BIGGEST IS NOT ALWAYS BEST

Look at the models now available and a message comes through loud and clear - the business driver looking for comfortable, reliable and mile-eating personal transport no longer needs a big executive car.

Having driven all of the latest crop of medium-sized cars on offer to fleet buyers or user-choosers, I reckon they are the equal of vehicles the next size up in everything but bulk.

Prominent among these comprehensively equipped and moderately priced cars are the Audi 80, BMW 3-Series, Citroën Xantia, Ford Mondeo, Honda Accord, Mazda 626 and Xedos 6, Mercedes-Benz C-180, Mitsubishi Galant, Nissan Primera, Peugeot 405, Renault Laguna, Rover 600, Saab 900, Toyota Carina E, Vauxhall Cavalier, Volkswagen Passat and Volvo 850 SE 2.0.

And which are the pick of this very extensive list? That's hard to say because, by any sensible standard, they are all very good cars indeed.

The BMW 3-Series and Mercedes-Benz C-180 are the only ones conforming with what was once the classic concept of in-line engine and rear-wheel drive.

All but one of the others have front-wheel drive and transversely mounted four-cylinder engines. The sole exception is the five-cylinder Volvo.

In the Audi 80, Ford Mondeo, Renault Laguna, Saab 900, Vauxhall Cavalier and VW Passat, there is a V6 option for those who feel happy with a medium-sized car only if it has a multi-cylinder engine of at least 2.5-litres capacity.

Comparisons really come down to a matter of personal whim.

For example, any of the cars will amble along at speeds far in excess of the British motorway speed limit of 70mph (112 kmh), which the Department of Transport admits is broken by 56 per cent of drivers.

At 100mph (161 kmh) they still have power in hand - although increasingly tough police action against speeding makes this an academic matter.

All are power-steered as standard.

Most have ABS brakes, driver and, in some cases, front passenger airbags and doors reinforced against side intrusion.

Automatic transmission is universally offered as an option. Air-conditioning is part of the package with some upmarket versions of these cars, such as the Renault Laguna, and can be had as an extra on any of them.

Only the Saab 900 and Volvo 850 are exclusively petrol-engined. For my taste, the car with the best ride, and which at its price is the best turbo-die-

sel, is the Citroën Xantia. I also rate its spaciousness for rear passengers highly.

The Rover 600 has a more distinguished interior than its cheaper mechanical clone, the Honda Accord. Mondeo is Ford's best car for years - the least expensive 1.8-litre is more refined than the 2.0-litre and I find the estate car body more attractive than the saloon or hatchback.

Though built on a Vauxhall (Opel) Calibra platform, the new 600 is a genuine, dyed-in-the-wool Saab. The Renault Laguna, newly arrived in Britain, feels like a scaled-down Safrane.

Some of the C-Class Mercedes-Benz interiors are not to my taste but in every other way the new car is an improvement on that benchmark among compact business cars - the former 190E. Its ultra-smooth, four valves per cylinder diesel versions are stayers, not sprinters.

For sheer get-up-and-go, the BMW 325TDs is unrivalled among diesels but it sells for £6,000 more than the most upmarket Xantia VSX. Among larger business cars the latest, more firmly sprung Jaguars seem to have gained in agility while being as refined as ever.

Equally appealing are the 3.0-litre and 4.0-litre V8-engined BMW 530 and 540. So, for that matter, are the seculpturally silent Mazda Xedos 9 and the sportier Toyota Tercel GS300.

The Ford Granada/Scorpio and Rover 800 are beginning to show their age but the top models in particular are still agreeable to drive. The new Vauxhall (Opel) Omega replacements for the Vauxhall Carlton and Senator go well enough to win business away from Granada/Scorpio.

Whether these excellent new cars will be able to seduce status-conscious user-choosers out of their BMW 5-Series and Mercedes E-Class remains to be seen.

At the bottom of the market the small-is-beautiful, or smaller-is-acceptable, rule can also be applied.

Ford's latest Fiestas are vastly improved and now have optional ABS brakes and power-steering.

The even more compact Peugeot 106 range, with much admired refinement and handling, is soon to be expanded by the 1.6-litre engine, power-steered luxury Gentry and sporty XSi versions.

I rate the Escort/Astra sized Peugeot 306 and mechanically similar Citroën ZX highly. And Fiat's new Punto is good enough to set a cat among the pigeons in the sub-Ford Escort size class.

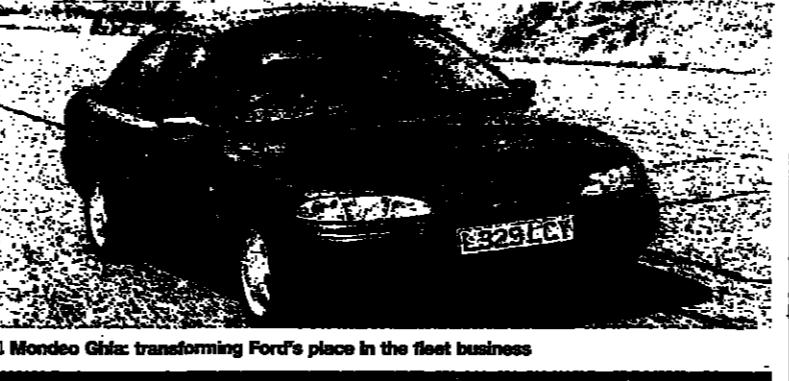
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□ Rover 600: outshining Honda's Accord version



□ The Xantia: helping Citroën to a record UK market share



□ Mondeo Ghia: transforming Ford's place in the fleet business



□ Mercedes-Benz's C-class: revived challenge to BMW's 3-series



□ Peugeot 405: UK production phased out, at least temporarily

Alan Bunting studies trends in truck making

Long-life engines keep the costs down

For many of Britain's road transport operators, fleet renewal is being considered for the first time this decade. Vehicle replacement programmes which were effectively frozen in 1990-91 as the recession took hold are now being reinstated.

Trucks bought in 1986/7, which in normal times would have been traded in two or three years ago, are only now being replaced. Some of the long-haul 35-tonners among them have 300,000 kilometres (186,000 miles) of fleet service behind them.

Received wisdom has repair and overhaul costs of heavy chassis rising unacceptably beyond about 500,000km. But the recession's enforced

of training - or at least familiarisation - is needed to be sure of fast, smooth shifting, both up and down through the box, in different road and traffic conditions.

Transfleet, the Lox Group truck rental company, has recently commissioned a batch of new 38-tonne trucks equipped with Eaton's SAMT (semi-automated mechanical transmission) for its London-based spot hire operation. A finger switch on the steering column affects gear change and clutch release and re-engagement is automatic other than for starting away and stopping.

Even in the hands of drivers who, by definition in a rental operation are an unknown quantity, premature gearbox and/or clutch failures have largely been eliminated. The timing of shifts remains in the driver's hands, so he can practise traditional anticipation in the light of changes in gradient or traffic conditions ahead.

As a result, fuel consumption is not adversely affected, as it tends to be with fully-automatic transmissions, either of the familiar torque converter-based type or more recent derivatives of manual boxes.

Though their numbers are declining, many truck buyers in Britain reflect the still prevalent attitude among their North American counterparts, of deep suspicion about new technology in general and electronics in particular. They equate technical simplicity in a truck with reliability and are reluctant to specify "new-fangled" equipment until it has proved itself free from someone else's hands - for some years.

They nevertheless welcome less-newsworthy but evolutionary changes in vehicle specifications. Better corrosion resistance in cabs is an example. New tough plastics are now widely employed instead of steel for bumpers, wing valances and other non-structural parts, with Mercedes and Fiat's Iveco truck division leading the way. Elsewhere, galvanised steel is now widely used for load-bearing cab panels exposed to moisture and salt spray.

Thanks to new, often computer-aided, technology, vital components are giving less trouble and lasting longer, while proving at the same time more efficient.

Heavy-duty diesel engines

built by companies such as Volvo, Cummins and Mercedes bear witness to a progressively greater understanding of why engines wear and fail and how to slow down ageing.

Remarkably, those demonstrable improvements in life and quality have been achieved by the proliferation of compressed air-assisted but electronically-controlled shifting. Life is made easier for the driver, and the electronics block the kind of potentially gearbox-wrecking changes caused by inexperience or carelessness.

All the systems seen so far feature conveniently-placed finger-tip switches, replacing manual "brute force" gear levers.

But from the driver's standpoint, the Eaton, Mercedes, Scania and Volvo systems' shifting techniques vary considerably. If you can handle one, it will not help you to cope with the others. A degree

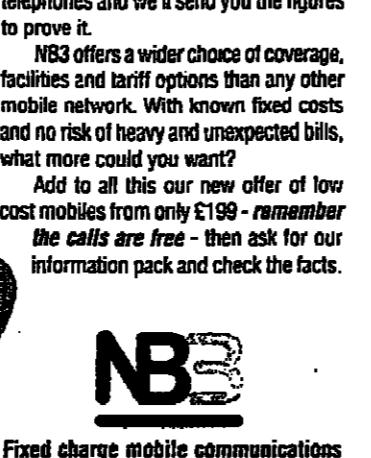
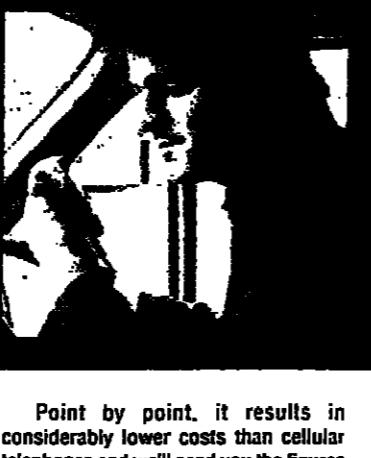
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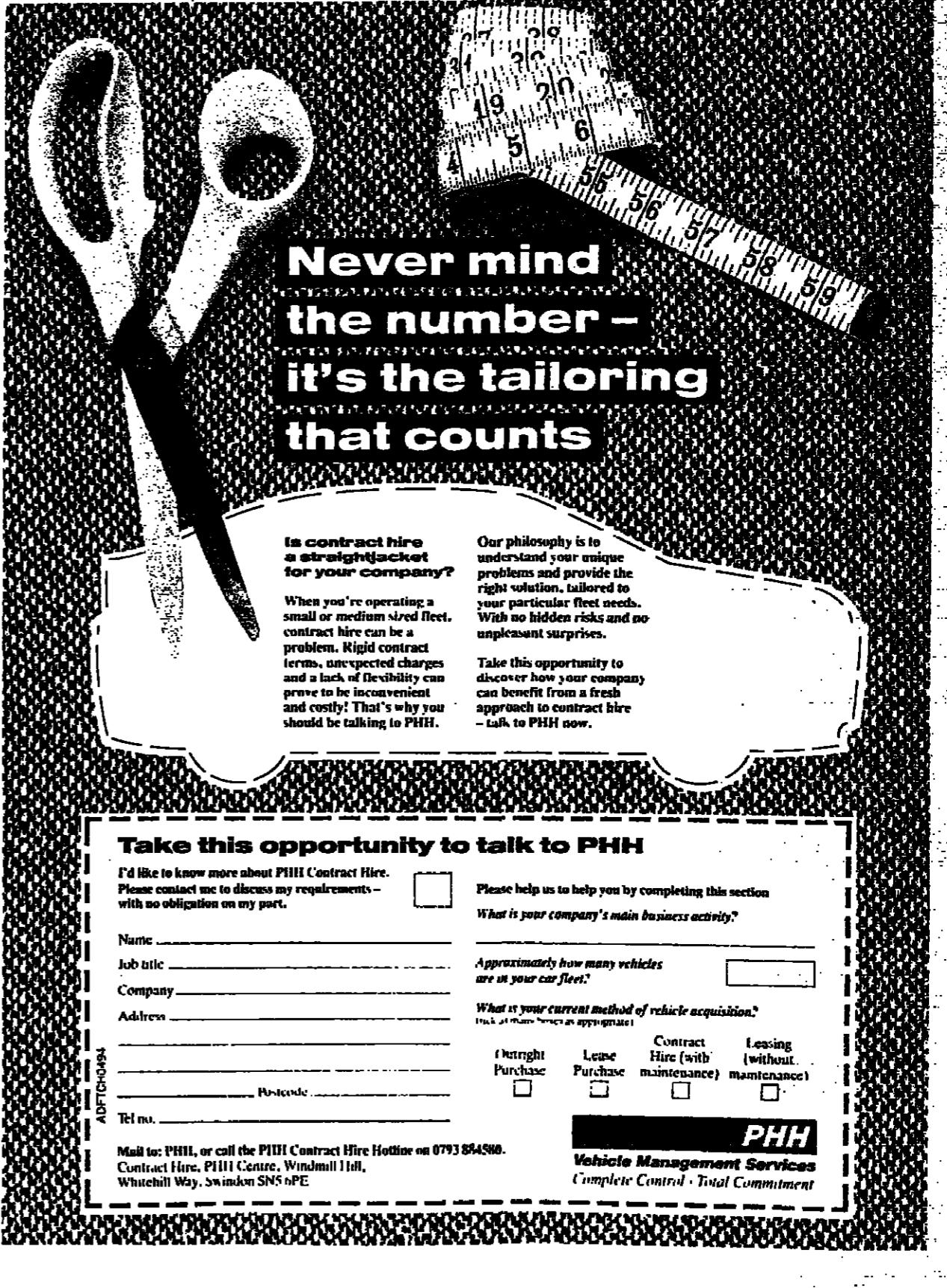
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